



NEW FEATURES

5.4.35

COURSE NAME IN PLAYING HISTORY

Navigation Steps: Customer Profile → Playing History → Course Name column visible

Feature Explanation: The Playing History section now includes a **Course Name** column for each round, visible at a glance.

- Multi-course facilities previously had no quick way to tell which course a customer played.
- Staff had to cross-reference other reports to determine where a round was played.
- The Course Name is now visible directly in Playing History for each entry.

Good to Know:

- Most relevant for multi-course facilities. Single-course facilities will see their course name listed for each entry.

216479 | Nicole Chapman | nicole@fake1234.com | M823557449-1

General | Payment | Membership | **Playing History** | Purchase History | Discount | Loyalty History | Cards | Message | Customer File | Notes | Addresses

DATE ADDED: 10/26/2023 | LAST VISIT: Enter date | ROUNDS PLAYED (1 YR): 0 | NOSHOW ROUND: 3 | LOYALTY POINTS: 10

PLAYING HISTORY

Bushwood Golf Club | Search by Booking ID | Start Date | End Date | Search | Clear

Booking ID	Tee Date	Course Name	Holes	Front	Back	Pricing Plan	List Price	Selling Price	Checkin Status	Payment St
236030	27 Jul 2025	Bushwood GC - Main 18	18		08:40:00	Rack-Rack Rate 1	100.00		NoShow	Pending
224010	23 Jan 2024	Bushwood GC - Main 18	9	10:50:00		Rack-Peak WD Ric	40.00		NoShow	Pending
222400	21 Nov 2023	Bushwood GC - Main 18	18	16:50:00	18:50:00	Rack-4:00 Test	0.00		NoShow	Pending

Total Pages : 1 | Page : 1

Save | Cancel

VOUCHER DEPARTMENT RULES

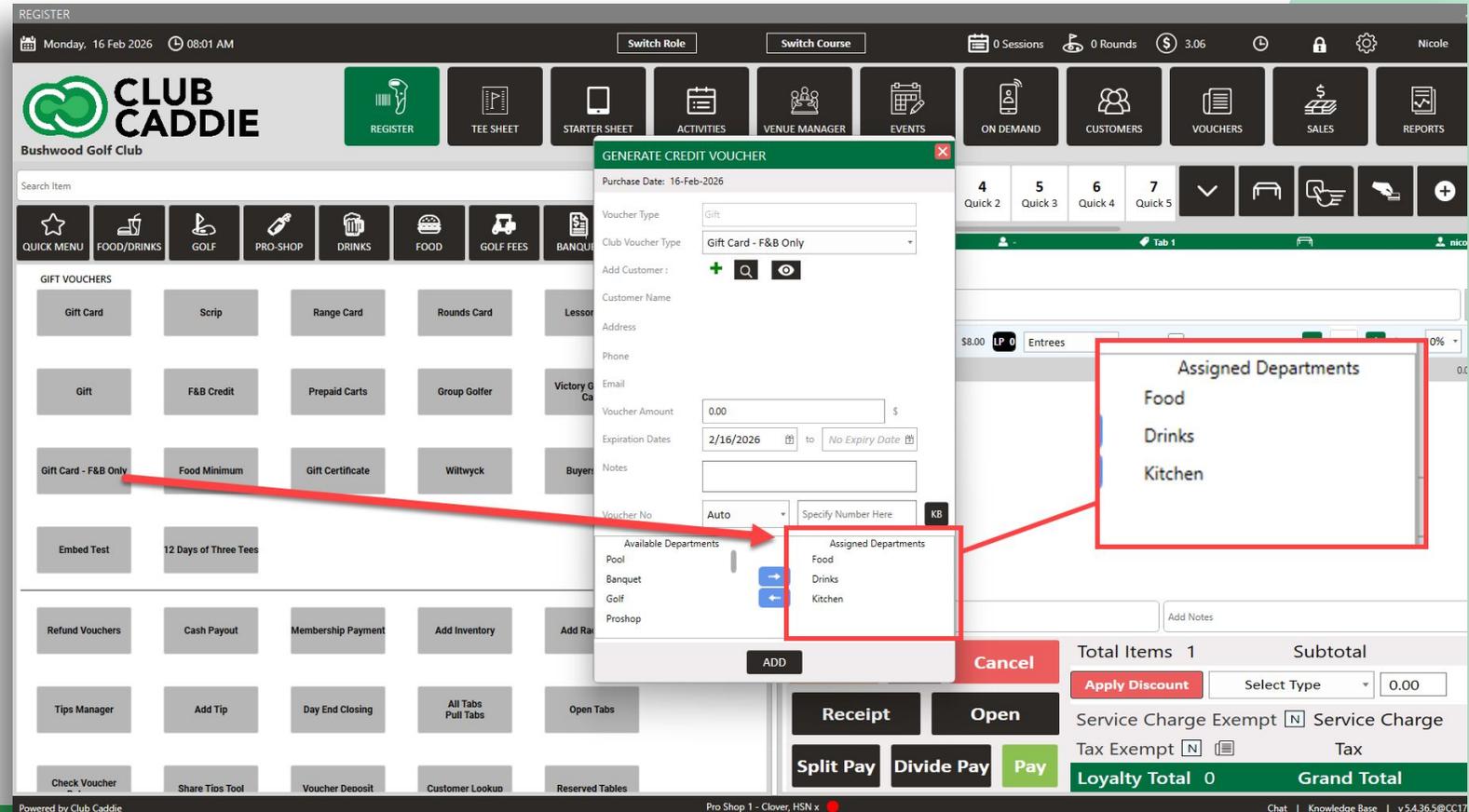
Navigation Steps: Settings → Register Settings → Club Voucher Types → Select Type → Set Departments

Feature Explanation: You can now pre-select which **Departments** are applicable to each **Voucher Type** directly from Club Voucher Type settings.

- Previously, department rules had to be set manually after each voucher sale.
- Now department restrictions are set once at the voucher type level and automatically apply to every new voucher sold.

Good to Know:

- These rules are not retroactive — they apply as presets when new vouchers are sold.
- Existing vouchers already in circulation are not affected.



AGING REPORT NEW FILTERS

Navigation Steps: reports □ Aging Report → Select Transaction Date or Statement Date filter

Feature Explanation: The Aging Report now includes a filter to choose aging based on the **Transaction Date** or the **Statement Date**.

- Previously, aging was based only on the transaction date – creating a mismatch for statement-cycle billing.
- Facilities can now run the report in the way that best matches their billing and collections workflow.
- Helps accurately assess late fees and collect on outstanding accounts.

Good to Know:

- If your facility does not have member billing set up, the report will not populate any data.

The screenshot displays the Club Caddie interface for Bushwood Golf Club. At the top, there's a navigation bar with 'REPORTS', a date 'Monday, 16 Feb 2026', and a time '08:03 AM'. Below this are buttons for 'Switch Role' and 'Switch Course', along with '0 Sessions' and a flag icon. The main navigation area features the Club Caddie logo and a sidebar with menu items: 'Activity Booking & C...', 'Aging Report' (highlighted in green), and 'Cash Payout Summary'. The main content area is titled 'AGING REPORT' and shows a search bar with 'Enter Membership ID or Member Name' and two date fields set to '2/16/2026'. A red box highlights the filter options: 'Transaction Date' (selected) and 'Statement Date' (unselected), with a red arrow pointing from the 'Aging Report' menu item to this box. Below the filter is a table with columns for 'Membership ID', 'First Name', 'Last Name', and age ranges (1-30, 31-60, 61-90, 91-120, Greater than 120). The table shows '1 of 2?' records.

NO-SHOW & RAIN CHECK STATUS

Navigation Steps: Customer Profile → Playing History | Tee Sheet (Rain Check = blue) | Golf Reports

Feature Explanation: Playing History now displays a status for each tee time including Rain Check and No-Show. Rain Checks also appear as a blue color on the Tee Sheet. New fields added to Rounds Breakdown and Rounds Played Reports.

- Previously, issuing a rain check applied to no-show counts.
- Now there is a clear distinction between actual no-shows and rain checks across the system.
 - **Daily Course Summary** — Raincheck count added as its own row/value.
 - **Terminal Summary** — Raincheck count added.
 - **Playing History (Customer Profile popup)** — Check-in Status column now shows *Raincheck* and *No-Show*; a No-Show box at the top shows the No-Show count and Raincheck is also reflected.
 - **Rounds Played / Round Breakdown Report** — Reports now show separate columns for *Rounds Played*, *No-Show*, and *Raincheck*.
 - **Round Breakdown / Round Played (POS)** — RDL files and SSRS reports updated in the POS build to include Raincheck counts.

The screenshots illustrate the software's handling of rain checks. The top screenshot shows the 'TEE SHEET' interface for Tuesday, Jan 20, 2026, with a 'Raincheck' status highlighted in blue in the 'Status' column. The middle screenshot shows the 'Customer Profile' 'Playing History' tab, where a table lists bookings with 'Raincheck' status highlighted in red. The bottom screenshot shows the 'REPORTS' section, where the 'Raincheck' count is highlighted in red in the 'Rounds Played' report.

Booking ID	Tee Date	Course Name	Holes	Front	Back	Pricing Plan	List Price	Selling Price	Checkin Status	Payment Status
45670	20 Jan 2026	Delina	9	13:30:00		Rack-9 hole [test]	9.00	9.00	NoShow	Pending
45668	20 Jan 2026	Delina	9	16:50:00		Rack-9 hole [test]	9.00	9.00	Raincheck	Fully Paid
45667	20 Jan 2026	Delina	9	16:30:00		Rack-9 hole [test]	9.00	9.00	Raincheck	Fully Paid
45666	20 Jan 2026	Delina	9	16:30:00		Rack-9 hole [test]	9.00	9.00	Raincheck	Fully Paid

Key	Value
All Tee Times	11
9 Hole Tee Times	8
18 Hole Tee Times	3
Check In	1
Raincheck	5
No Show	4
Cancelled	1

ZIP CODE VALIDATION FOR SALES

Navigation Steps: Membership Class → Action → Additional Settings → ZIP Code field

Feature Explanation: You can now define a list of approved ZIP codes for any Membership Class. Online purchases are validated against this list.

- Customers with a non-approved ZIP code are blocked from completing the purchase online.
- ZIP codes must be entered manually as a comma-separated list (e.g., 36532,36542,36561).
- Applies to online sales only – staff selling through the Register are not restricted.

Good to Know:

- The entry field is compact – prepare your ZIP code list in advance and paste it in.
- Currently only supports an "include" list. An "exclude" option is noted as a future enhancement.

The screenshot shows a web form for membership registration. The form includes fields for Country (India), State (Select state), and ZIP Code (454545). Below these are fields for Sub Member details: First Name (Suhana), Last Name (Kapoor), Birth Date (01-1-2000), Gender, Relationship, and Email (suhana@gmail.com). There is a section for 'Staff Member or Referring Members Name at Baner' with a text area. Below that is a 'Regression Terms & Conditions' section with a 'Terms and conditions' text area and a 'Print' button. At the bottom, there are 'JOIN TODAY' and 'ADD MEMBER' buttons, and a red error message: 'The entered ZIP code is not eligible for this membership.' A red arrow points from the ZIP code field to the error message.

NEW GHIN ROUNDS REPORT

Navigation Steps: Settings → Manage Roles → Toggle GHIN Rounds Report On → Reports section

Feature Explanation: A new dedicated report includes GHIN information alongside standard rounds data. This is a standalone report built as its own view.

- Previously, round data and GHIN data lived in separate places, making cross-referencing difficult.
- The report is toggled off by default and must be enabled through role permissions.
- Staff will not see this report until an administrator enables it for their role.

Good to Know:

- Requires GHIN integration to be active at your facility. If GHIN is not configured, the report will not return data.

The screenshot shows the Club Caddie software interface for the Bushwood Golf Club. The top header displays the date as Monday, 16 Feb 2026, and the time as 09:26 AM. There are buttons for 'Switch Role' and 'Switch Course'. The main navigation menu on the left includes various reports such as 'Sales Detail By Depart...', 'Sales Tax Detail Report', 'Server Banking Summary', 'Tax Management Report', 'Tee Booking & Cancellation', 'Terminal Closing Report', 'Terminal Summary', 'Sales By Payment Method', 'Tip Ledger Report', 'Tips Summary', 'Trend Report', 'Variance Report', 'Void/Return Report', 'YellowDog One Way...', and 'GHIN Rounds Report' (which is highlighted in green).

The main content area displays the 'GHIN ROUNDS REPORT' for the date range from 2/9/2026 to 2/16/2026. A 'Generate Report' button is visible. Below the report title, there is a table with the following data:

Golfer Name	GHIN Number	Round Count	Hole Type	Date Played
Jason Pearsall		1	18 Holes	02/13/2026
Michael Rawlins		1	18 Holes	02/12/2026
Charlie Woods		1	18 Holes	02/11/2026
Charlie Woods		1	18 Holes	02/11/2026
Drew Cannon		1	18 Holes	02/11/2026
Grant Wingate		1	18 Holes	02/11/2026
Michael Rawlins		1	18 Holes	02/11/2026
Ryan Hutson		1	18 Holes	02/11/2026
Michael Rawlins		1	18 Holes	02/10/2026
Stuart Proctor		1	18 Holes	02/10/2026
Adam Bailey		1	9 Holes	02/09/2026
Michael Rawlins		1	18 Holes	02/09/2026
Travis Kreiger		1	18 Holes	02/09/2026
Total		13		

The footer of the interface shows 'Powered by Club Caddie' and 'Pro Shop 1 - Clover, HSN x'.

BACKDATED ADJUSTMENTS FOR EVENTS

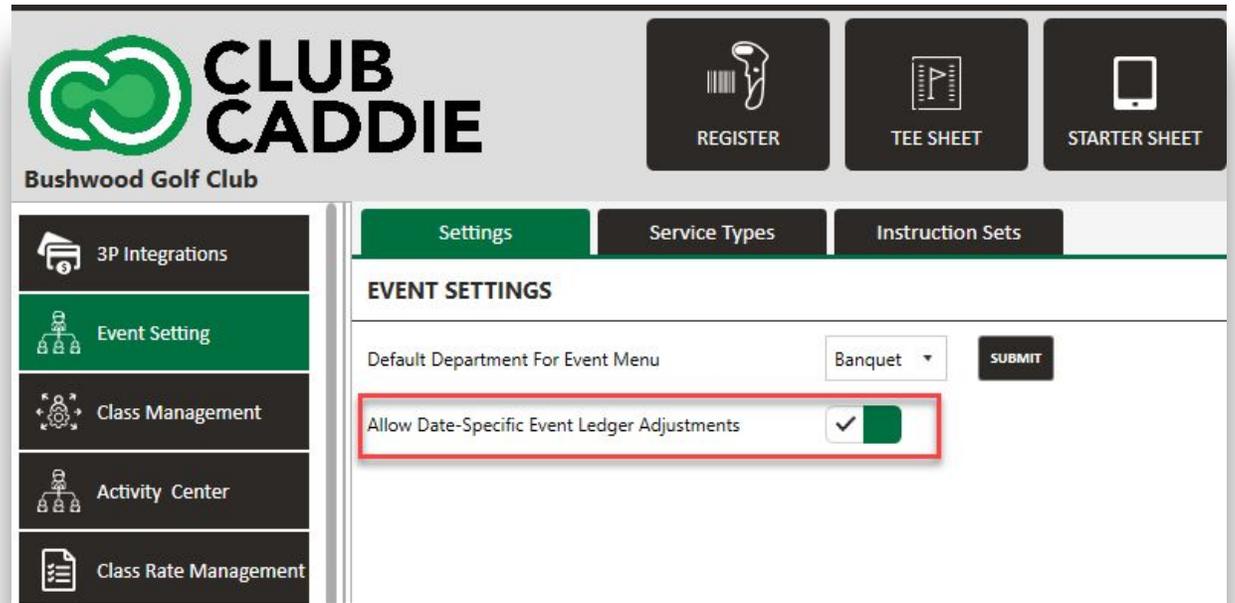
Navigation Steps: Settings → Event Settings → Settings → Toggle on Backdated Adjustments

Feature Explanation: When making an adjustment in the Events Ledger, you can now select a custom Adjustment Date using a date calendar.

- Previously, event ledger adjustments could only be posted with the current date.
- Now you can backdate adjustments to match the actual date the charge should have been corrected.
- Once enabled, an Adjustment Date calendar appears when you select Make Adjustment.

Good to Know:

- The date calendar only appears after the setting is toggled on under Event Settings.
- Mirrors the existing backdated adjustment functionality for membership charges.



EDIT BANQUETS MANAGER

EVENT BUILDER | FUNCTION SHEET | COMMUNICATION | ATTACHMENTS

Event Details | Venue | Event Timeline | Floor Plan | Menu | Add Ons | Instructions | Payment | Event Notes | Ledgers | Event Tracking

BANQUET EVENT LEDGERS

Order Id	Date	Description	Amount	Balance
823594	12/02/2025 11:59 PM	Backdated Ledger Adjust Credit Side	-100.00	-100.00
823595	11/02/2025 11:59 PM	Backdated Ledger Adjust Debit Side	50.00	-50.00
823596	11/02/2025 11:59 PM	credit side	-100.00	-150.00

INDIVIDUAL LINKS FOR ONLINE EVENTS

Navigation Steps: Online Events page → Locate event → Copy individual event link

Feature Explanation: Each event on your Online Events page now has its own individual link that you can copy and share directly.

- Previously, the only shareable link was for the full Online Events listing page.
- Customers now land directly on the specific event – no scrolling or searching required.
- Especially useful for social media posts where you want a direct path to registration.

Good to Know:

- The link goes to that single event only – customers won't see other events unless they navigate back.

The screenshot displays the 'ONLINE EVENTS' management page for Holly Ridge GC. The table below lists several events, with the 'Couples Night Out' event selected. A context menu is visible over the 'Couples Night Out' row, with the 'Registrations Link' option highlighted in red.

ID	EVENT TITLE	EVENT DATE	SIGN UP START DATE	SIGN UP END DATE	FEES(\$)	MAX REGISTRANTS	BANNER	ACTION
173	Couples Night Out	2026-05-21	2026-04-01	2026-05-20	125.00	34		View / Edit Archive Registrations Registrations Link Clone
169	Hit & Giggle	2026-04-20	2026-03-20	2026-04-19	45.00	12		
171	Masters Scramble	2026-04-11	2026-03-15	2026-04-10	300.00	18		
163	Putting Clinic	2026-04-22	2026-03-07	2026-04-21	125.00	6		
165	Irons Clinic	2026-04-22	2026-03-05	2026-04-21	125.00	6		
289	Junior Fall Thursdays Ages 6-8 4:45-	2026-09-10	2026-03-01	2026-09-09	185.00	16		
288	Junior Fall Thursdays Ages 6-8 4:00-	2026-09-10	2026-03-01	2026-09-09	185.00	16		

TEE SHEET SEARCH IMPROVEMENTS

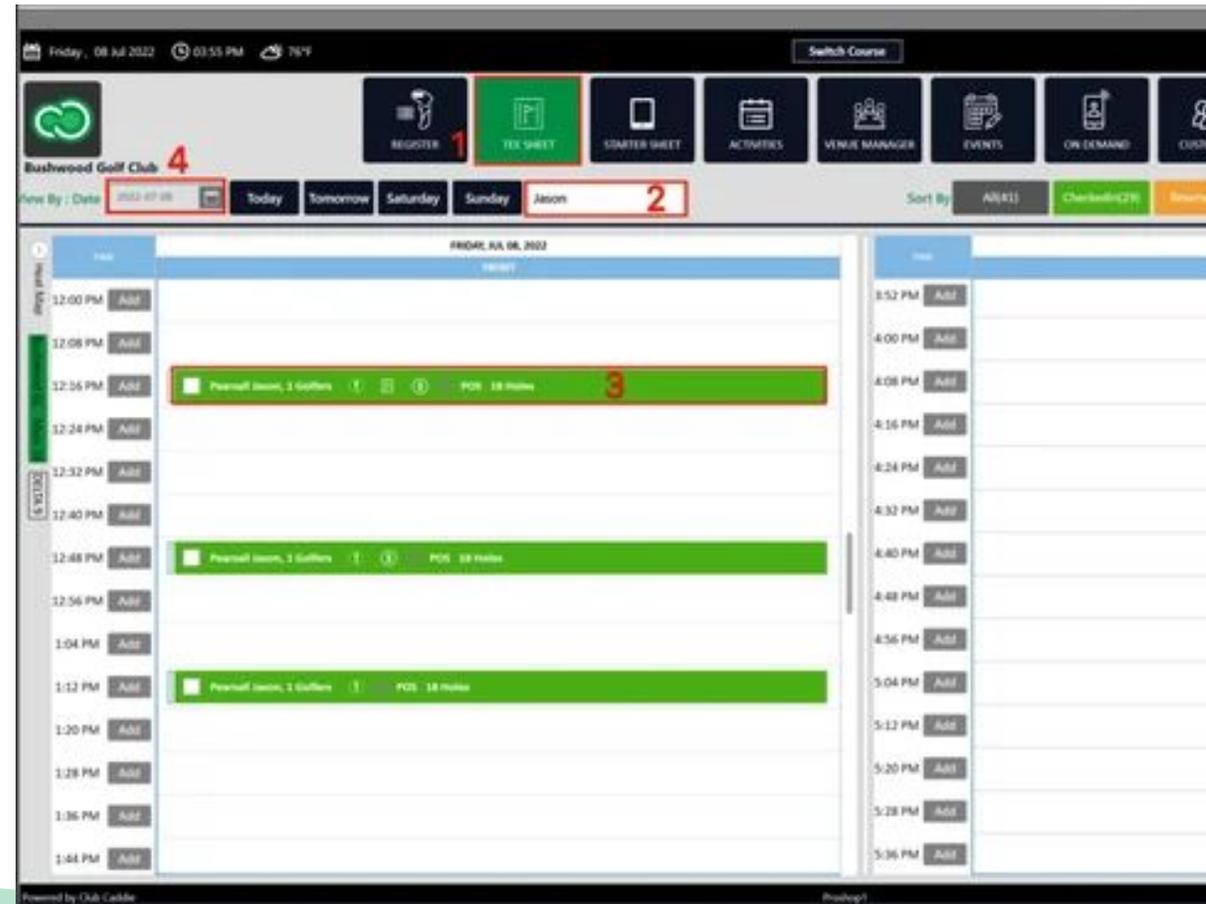
Navigation Steps: Tee Sheet → Search field → Type "Last Name, First Name"

Feature Explanation: The Tee Sheet search now supports a "Last Name, First Name" format. The comma triggers a combined search for much faster results.

- Previously, searching by last name alone could return dozens of results at large facilities.
- Now type a comma between last and first name (e.g., "Smith, John") to filter immediately.
- The comma is the key – without it, the system treats the entire entry as a single search term.

Good to Know:

- The search is not case-sensitive.
- Most valuable at facilities with large databases where common last names return many results.



MERGING CUSTOMERS ACROSS CLUBS

Navigation Steps: Customers → Customer Tools Tab → Merge Customers □ Select secondary profile (any Origin Club)

Feature Explanation: You can now merge two customer profiles even when they have different Origin Clubs. The primary customer's Origin Club is retained.

- MCOs sometimes had duplicate profiles from different clubs that could not be merged.
- All playing history and purchase history from the secondary profile transfers to the primary.
- The secondary profile's Origin Club is not carried over.

Good to Know:

- Most relevant for MCO environments where customers may have been entered at different locations.

The screenshot displays the Club Caddie interface for the Bushwood Golf Club. The top navigation bar includes 'CUSTOMERS', a date/time indicator (Monday, 16 Feb 2026, 09:55 AM), and buttons for 'Switch Role' and 'Switch Course'. A row of icons provides access to various functions: REGISTER, TEE SHEET, STARTER SHEET, ACTIVITIES, VENUE MANAGER, EVENTS, ON DEMAND, and CUSTOMERS. Below this, a secondary navigation bar shows 'All Customers', 'Archived Customers', and 'Customer Tools' (highlighted with a red circle). The left sidebar contains 'Bulletin Board', 'Customers', 'Members', 'CRM', and 'Messaging Center'. The main content area shows 'Merge Customers' (highlighted with a red box) and a modal window titled 'Merge Customers'. The modal contains a 'Select Primary Customer' field with a plus sign, a 'Select Secondary Customers' field with a plus sign, and a table with columns for 'First Name', 'Last Name', 'Email', and 'Action'. A 'Merge' button is located at the bottom of the modal. The footer of the application reads 'Powered by Club Caddie' and 'Pro Shop 1 - Clover, HSN x'.

MEMBERSHIP PAYMENTS IN REGISTER

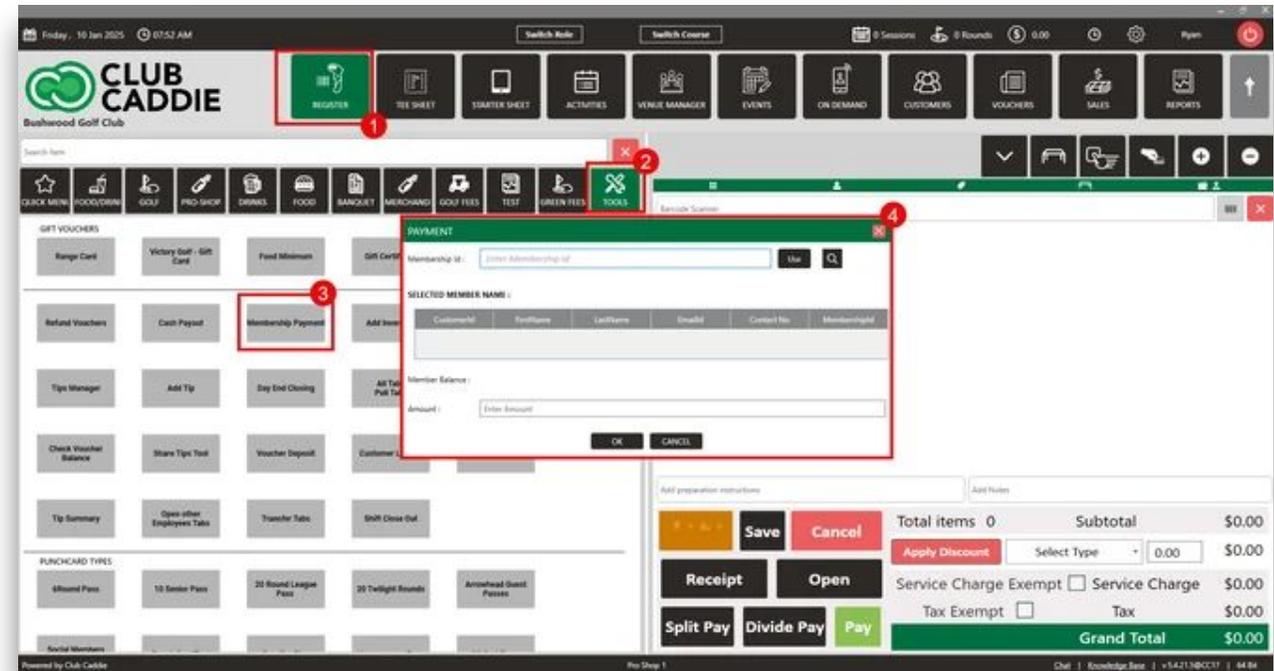
Navigation Steps: Open Register Tab → Tools → Membership Payment (adds to existing tab)

Feature Explanation: When a Register tab is already open, initiating a Membership Payment from Tools now adds it to the existing tab instead of creating a new one.

- Previously, this created a separate new tab, requiring staff to process two tabs or merge them.
- Now everything stays in a single transaction – perfect for check-in workflows.
- If no tab exists, the membership payment still creates a new tab as before.

Good to Know:

- Does not change how payment splitting works – you can still split the tab.
- Especially useful when handling tee time arrivals and membership transactions simultaneously.



SALES BY EMPLOYEE REPORT

Navigation Steps: F&B App → Sales by Employee Report (auto-filtered to logged-in employee)

Feature Explanation: A new Sales by Employee report is now available in the F&B App, showing sales data filtered to the currently logged-in employee by department.

- Primary use case: beverage cart operators restocking – managers can compare sales against re-ordered product.
- Helps validate inventory accuracy and catch discrepancies from giveaways or unrecorded sales.
- Available on both tablet/desktop and the Clover Flex device.

Good to Know:

- Sales are displayed as gross figures. Tips do not appear to be broken out separately.



Item Description	SKU	Avg Cost	Cost Of Goods	Margin Percent	Avg Price	Qty	Retail Value
Department : Kitchen	Total	\$4.92	\$334.67	76.73	\$67.82	5	\$189.41
Sub-Department : Snacks	Total	\$1.61	\$71.00				
Category : A1	Total	\$1.00	\$20.00				
C-Dec-1		\$1.00	\$5.00				
G-Dec-1		\$1.00	\$5.00				
Pani-Puri -december		\$1.00	\$10.00				
Category : Aa	Total	\$1.00	\$1.00				
G-1-M		\$1.00	\$1.00				
Category : Breakfast	Total	\$1.00	\$15.00				
Fried Eggs		\$1.00	\$11.00				
Toast		\$1.00	\$4.00				
Category : Potato	Total	\$10.00	\$10.00				
Biryani		\$10.00	\$10.00				
Category : TTAI -1 without any tax	Total	\$1.67	\$5.00				

Item Description	SKU	Avg Cost	Cost Of Goods
Department : Ala Cart F&B	Total	\$0.01	\$0.01
Sub-Department : Ala Cart F&B	Total	\$0.01	\$0.01
Category : ABC	Total	\$0.01	\$0.01
cake		\$0.01	\$0.01
Department : Kitchen	Total	\$23.48	\$187.80
Sub-Department : Food	Total	\$23.48	\$187.80
Category : ABC	Total	\$24.00	\$168.00
commn modifire +		\$8.00	\$8.00
ab-misal-pav		\$10.00	\$20.00
C3 Item1		\$40.00	\$80.00
C3 Item2		\$30.00	\$60.00
CF1		\$0.00	\$0.00
GF1_June		\$0.00	\$0.00

PO MODULE – MULTIPLE SAME ITEMS

Navigation Steps: Purchase Orders → Create New PO → Add same item on multiple lines

Feature Explanation: When creating a new Purchase Order, you can now add multiple lines of the same item. Each line can have its own quantity and variation details (e.g., color, size).

- Previously, the PO module only allowed one line per item – no way to specify quantities per colorway.
- Now you can add the same inventory item multiple times with different notes or variation details.
- Gives a much more accurate picture of what you're ordering and receiving.

The screenshot shows the 'Add Purchase Order' form with the following details:

- Store: [Dropdown]
- PO Number: AO 4561465
- PO Date: 1/20/2026
- Ship Date: 1/23/2026
- Vendor: Anderson Ord
- Email: [Enter Email]
- Comment: [Enter Comment]
- Status: Initial
- Inventory Search: [Name or PLU]
- ADD ITEM button

Item	Notes	PLU	Ordered Qty	Ordered Unit Cost	Product Cost	Action
Anderson Ord Men's Hoodie \$119	Blue	GN-6008AND01!	4	45.99	\$183.96	✖
Anderson Ord Men's Hoodie \$119	Gray	GN-6008AND01!	4	45.99	\$183.96	✖
Anderson Ord Men's Hoodie \$119	Red	GN-6008AND01!	4	45.99	\$183.96	✖

Total Quantity : 4 Product Cost Total : \$183.96 Invoice Total Amount : \$183.96

Submit Cancel

Good to Know:

- You must have Vendors set up in the system before you can use the PO module.
- The entry field is compact for large variation lists – prepare details in advance.