

# **NEW FEATURES**

5.4.32

### SHOTGUN STARTS

**Navigation Steps:** While on the Tee Sheet, you can now highlight a group of Tee Times and specify them as a Shotgun Start

**Feature Explanation:** You can now schedule and manage **Shotgun Starts** directly from the Tee Sheet.

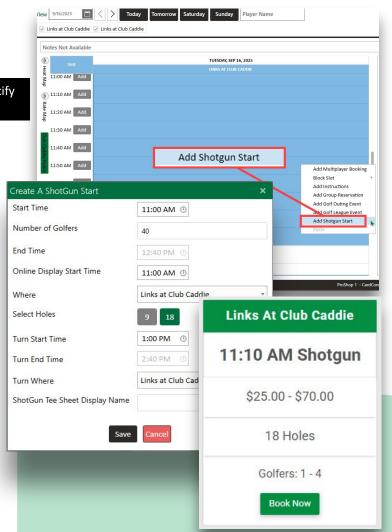
- Create a Shotgun Block: Highlight a group of tee times and designate them as a Shotgun Start.
- Customize Settings:
  - Set the **Start Time** and **End Time** for the shotgun block.
  - Choose applicable **Tee Sheet Resources** (e.g., Front, Middle, Back).
  - Set the Online Display Start Time this is what displays in the Online Booking Engine (I-Frames), not the actual tee time start.

#### Example:

If the Shotgun Start is from 2:00 PM to 3:00 PM and you set the Online Display Time to 2:30 PM, it will appear online as "2:30 PM Shotgun."

- Booking Behavior:
  - Online Bookings: Customers will see a single display time (e.g., "2:30 PM Shotgun"), but bookings will fill the earliest available tee time first within the shotgun block.
  - POS Bookings: Staff can book directly into the shotgun block for walk-ins, phone calls, or in-person bookings, just like a standard tee time.

This flexibility ensures that both **online** and **in-person bookings** are supported within the same shotgun structure.



### **BACKDATED LEDGER ADJUSTMENTS**

**Navigation Steps:** Settings → Membership Settings, there is a new option to "Allow Date-Specific Ledger Adjustments

**Feature Explanation:** Once this is enabled, Users will be able to backdate Ledger Adjustments for Members (enter in a date in the past). **TIP:** If you use QuickBooks and there is a dated ledger adjustments prior to last QuickBooks sync, you will not be able to retro prior to the

last QuickBook sync. 228222 | Grant Wingate | grant@noemail.com | 4549687854 | 1234 Playing History Purchase History Discount Cards Message Customer File a 0 Sessions 6 0 Rounds 6 0.00 🛗 Wednesday, 17 Sep 2025 🕒 11:42 AM Switch Course BILLING | MINIMUM SPEND RULE | PAYMENT HISTORY | MEMBERSHIP ID USAGE | LEDGER | INVOICES | SUBMEMBER | SITTER | SETTINGS **...** Club 圁 酮 83 Ť Caddie STARTER SHEET ACTIVITIES VOUCHERS REGISTER TEE SHEET VENUE MANAGE EVENTS CUSTOMERS Links at Club Caddie Membership Ledger Adjustment Floor Plan Template: Search by Order ID Start Date Adjustment Date MEMBERSHIP SETTINGS /> I-Frames O Debit Inventory Center Amount: Membership Sign up Description: Taxable Membership Processing Fee Chart Of Accounts Membership Setting Bill Classes On Billed Till Date Vendor Payroll Center Consider All Payment Types Towards Minimum Spend Consider payment against previous invoice OK CANCEL RACK Rate Manageme Disable Membership Charge Account By Default Total Pages: 0 | Page: 0 Register Settings equire Chart of Account for Membership Ledger Adjustments Tax Management Charge Convenience Fee For Membership Payment Tag Management Setti Allow Date-Specific Ledger Adjustments Convenience Fee Percent Tee Sheet Settings E Lottery Allow Date-Specific Ledger Adjustments Terminal Managem Billing Methodology ProShop 1 - CardConnect, HSN x Chat | Knowledge Base | v5.4.32.2@CC17 | 64 Bit

### LATE FEE ENHANCEMENTS

Navigation Steps: Additional fields in Membership Settings  $\rightarrow$  Late Fee

**Feature Explanation:** Additional fields have been added under **Membership Settings** → **Late Fee** to give you more control over how late fees are applied.

#### For Dollar Amount Late Fees:

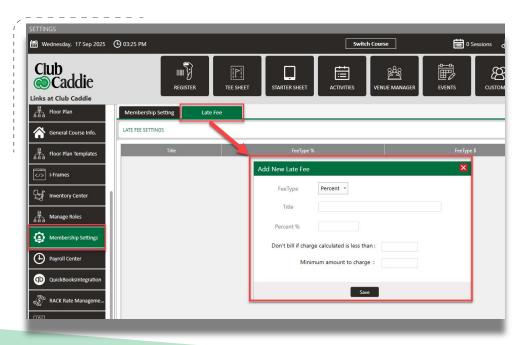
- "Don't Bill if Overdue Balance is Less Than"
  - Enter a dollar amount.
  - If the member's overdue balance is less than this amount, a late fee will not be charged.
  - Example: If set to \$5.00 and the overdue balance is \$3.50, no late fee will be applied.

#### For Percentage Late Fees:

- "Don't Bill if Charge Calculated is Less Than"
  - o Enter a dollar amount.
  - If a member's calculated late fee is less than this value, the system will **not** assess a fee.
  - Example: If set to \$5.00 and the calculated fee is \$3.00, no late fee will be charged.

#### For All Late Fees (Dollar or Percentage):

- "Minimum Amount to Charge"
  - o Enter a minimum value.
  - This ensures that members are never charged a late fee below this amount, even if the calculation is lower.
  - Example: If the calculated fee is \$3.00, but the Minimum Amount is set to \$5.00, the system will charge \$5.00.



## SALES TAX DETAIL REPORT

Navigation Steps: Reports > Sales Tax Report

Feature Explanation: This Report now includes Filters for Terminal Locations and individual Terminals within that Terminal Location

