

NEW FEATURES



Register

SEAT ORDER

Navigation Steps:Register \rightarrow Open New Tab \rightarrow Specify Seat Count \rightarrow Assign Orders to Seats \rightarrow Send to Kitchen

Feature Explanation: To enhance order tracking and check splitting, the Soft Seat Assignments feature allows staff to assign orders to individual seats within a tab. Previously, all items were tied to a single check, making it difficult to track individual orders. Now, when opening a new tab, the staff can define the number of seats and allocate each order to a seat before sending it to the kitchen. This feature is especially helpful for large parties and improves the accuracy of item distribution. Additionally, seat assignments can be adjusted before finalizing the bill, ensuring a smooth dining experience for guests.

Tips & Tricks: Once a check has been split, seat assignments become permanent. Ensure all assignments are correct before splitting.



TEE TIME LOTTERY SYSTEM

Navigation Steps: Settings \rightarrow Tee Sheet Settings \rightarrow Enable Lottery \rightarrow Configure Schedule \rightarrow

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Feature Explanation: This V1 feature enables a lottery-based selection process instead of first-come, first-served booking. Staff can define applicable days, date ranges, and time windows for the lottery. Members can submit requests through the Member Portal or Club Caddie App, while staff can enter requests manually in Lottery Settings. After the request period closes, staff assigns tee times, and members are notified of their assigned times.

Tips & Tricks: Ensure that the end time extends slightly past the last tee time you want to include. If the last tee time is at 12:00 PM and the end time is also set to 12:00 PM, that slot won't be available. Setting the end time to 12:10 PM ensures all slots are included.



For a detailed guide, visit our Knowledge Base Article.

Inventory

MEMBER PRICING ON INVENTORY LABELS

Navigation Steps: Settings \rightarrow Membership Settings \rightarrow Show Member Prices on Labels \rightarrow Classes \rightarrow Action Discount

Feature Explanation: This feature allows member-specific discounts to be displayed directly on printed inventory labels. This ensures that members can clearly see their savings before purchasing an item. By enabling Show Member Prices on Inventory Labels in the settings, the correct discounted prices are reflected across all printed merchandise labels. If multiple discount tiers exist, the system will display a price range, helping members understand their potential savings.

Tips & Tricks: If discounts are not appearing correctly, double-check the **Action Discount settings** to ensure that the right inventory categories have been assigned discounts.

TaylorMade Qi10 LS 9

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Member Price: \$539.99



\$ 599 99

BULK LABEL PRINTING

Navigation Steps: Settings \rightarrow Inventory Center \rightarrow Receive Transfer Inventory \rightarrow Select Items \rightarrow Print Labels

Feature Explanation: The Received Inventory Enhancements update streamlines the process of receiving and labeling items. When new inventory arrives, users can print bulk labels for items that already have barcodes in the system, reducing manual data entry errors. If an item does not have a barcode, it must be created before printing labels.





Customer

CUSTOMER PORTAL PAYMENT ENHANCEMENT

Navigation Steps: Customer Portal \rightarrow Profile Settings \rightarrow Payment Method

Feature Explanation: Customers can store payment details for future transactions. Stored payment methods can be used for tee time bookings, merchandise purchases, and other payments. Customers can update or remove saved payment methods at any time.

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Enter your phone number in case we need	to contact you regarding your upcoming tee time.	
By submitting your payment, you agr	ee to Club Caddie Inc. Terms and Conditions.	

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