



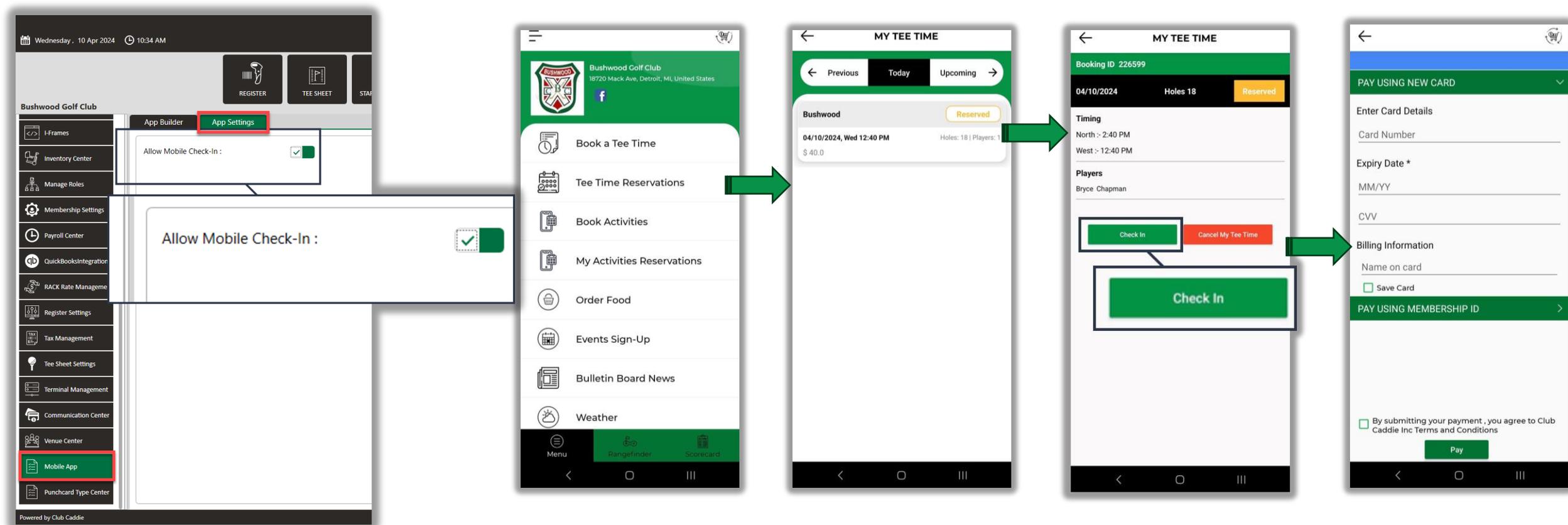
New Release/Enhancements

5.4.15

SELF CHECK-IN FROM MOBILE APP AVAILABILITY TOGGLE

Navigate to: Settings > Mobile App > App Settings > Allow Mobile Check-in > Toggle On/Off

Function: Members and customers now have the option to self-check out. This will take them to the payment screen, where they can either enter their credit card information or charge the purchase to their existing membership account, if you would like to allow that option.



GUEST NAME DISPLAY

The screenshot shows a portion of a golf tee sheet interface. On the left, there is a vertical column with time slots: 8:20 PM, 8:30 PM, and 8:40 PM. Each time slot has an 'Add' button. The main area displays three green bars representing tee times. The first bar is for 8:30 PM and shows 'Rawlins Michael, 1 Golfers' with a dollar sign icon, a person icon, and the word 'Online'. The second and third bars are for the same time slot and show 'Guest of Rawlins Michael, 1 Golfers' with a dollar sign icon, a person icon, and the word 'Online'. The text 'Guest of Rawlins Michael, 1 Golfers' in the second and third bars is highlighted with a red rectangular box.

8:20 PM	Add				
8:30 PM	Add	Rawlins Michael, 1 Golfers \$ 🧑 Online	Guest of Rawlins Michael, 1 Golfers \$ 🧑 Online	Guest of Rawlins Michael, 1 Golfers \$ 🧑 Online	
8:40 PM	Add				

Function: From the Tee Sheet, the guests of the person that made the tee time will now display as “Guest of (Player Name)” rather than the rate they were booked for in previous versions and having to reference notes for guest information.

PUNCH CARD IDENTIFICATION

Navigate to: Settings > Punchcard Type Center > Punchcard Type Rate. Now, when you search for your rate to associate with your punch card, you will have much more information about the rate for selection.

Function: Enhancements in rate management for punch card types have been introduced, including improved visibility in dropdown selections for easier management.

The screenshot displays the 'ADD EDIT PUNCHCARD TYPE' interface. At the top, there are three tabs: 'PUNCHCARD TYPE', 'PUNCHCARD TYPE RATE' (which is active), and 'USAGE STRATEGY'. Below the tabs is a table with columns: ID, Activity Resource Type, RackRate, ClassRate, Rate (\$), Quantity, and Action. The table contains one row with ID '82' and '1 bag range balls' in the RackRate column. A dropdown menu is open over the '1 bag range balls' cell, showing a list of rate options. A larger, magnified view of this dropdown is shown to the right, highlighting the detailed information for each rate option, including the rate name, dates, times, and days of the week.

ID	Activity Resource Type	RackRate	ClassRate	Rate (\$)	Quantity	Action
0		1 bag range balls		0	0	SAVE CANCEL
82		1 bag range balls 12/19/2024 - 12/31/2024 06:00:00 - 19:00:00 M, Tu, W, Th, F, Sa, Su		\$20.00	10	:

Rate Selection Details:

- 1 bag range balls
12/19/2024 - 12/31/2024 | 06:00:00 - 19:00:00 | M, Tu, W, Th, F, Sa, Su
- 1 Hour Simulator | 60 Minutes
01/01/2024 - 12/31/2024 | 16:00:00 - 21:00:00 | M, Tu, W, Th, F, Sa, Su
- 1 Hour - Jake Gregus
08/01/2024 - 08/31/2024 | 09:00:00 - 17:00:00 | M, Tu, W, Th, F
- 1 Hour - Racketball
08/03/2024 - 08/07/2024 | 06:00:00 - 19:00:00 | M, Tu, W, Th, F, Sa, Su
- 1 Hour - Room Rental

RACK RATE MANAGEMENT DESCRIPTION

Function: The ability to create descriptions for rates that will be published to the online booking engine. The description will display with an info icon upon the customer selecting the applicable rate online with a description associated.

Navigate to: Settings > RACK Rate Management > Find your rate OR create a new rate > Enter Description

The screenshot shows a web interface for booking a tee time. On the left, there is a sidebar with 'Tee Time Information' (Date: Tue, Apr 09 2024, Start Time: 06:10 PM, End Time: 06:20 PM) and a 'Summary' section listing fees: Taxes & Online Fees (\$0.85), Green Fee (\$33.00), Payable (\$33.85), Due Online (\$33.85), and Due at Course (\$0.00). The main content area has sections for 'SELECT HOLES' (9 HOLES, 18 HOLES), 'SELECT PLAYER' (1, 2, 3, 4), and 'PEAK RATE TYPE'. Below this, there is a 'Player 1' field with 'Player 1 Notes (Additional Player Names, special requests, etc)' and a 'Senior Rate Rate \$33' field. A red box highlights an info icon (i) next to the rate field, with a red arrow pointing to a larger info icon in a red box below it. A green box highlights the 'Senior Rate Rate \$33' field. A 'CONTINUE TO BOOK' button is visible at the bottom right of the form.

The close-up shows a modal window titled 'Senior Rate' with a close button (X). The modal contains the following sections: 'SELECT HOLES' with '9 HOLES' and '18 HOLES' buttons; 'SELECT PLAYER' with '1', '2', '3', and '4' buttons; and 'PEAK RATE TYPE'. A green box highlights the description text: 'Senior Rates for 65 years and older. Must provide a valid licence when checking in. Cart Included.' A green arrow points from this text box to the info icon in the main form screenshot.

3P Integrations

INTEGRATION WITH PLAYERS FIRST

Function: A new integration allows for management within the Players First Platform. *Players First is a customer experience management solution.*

The screenshot shows the Club Caddie software interface. At the top, there's a header with the date 'Wednesday, 10 Apr 2024', time '09:52 AM', and a 'Switch Course' button. Below the header is a navigation bar with various icons for 'REGISTER', 'TEE SHEET', 'STARTER SHEET', 'ACTIVITIES', 'VENUE MANAGER', 'EVENTS', 'ON DEMAND', 'CUSTOMERS', 'VOUCHERS', 'SALES', and 'REPORTS'. A secondary navigation bar lists various integrations: 'mp', 'ERANGE', 'FirstPay', 'Azure', 'Sound Payments', 'POS Link', 'Card Connect', 'Clover Connect', 'Select PI', 'Range Express', 'CRITICAL IMPACT', 'Inrange Integration', 'TSW', and 'Players First'. The 'Players First' tab is selected and highlighted in green. On the left, a sidebar menu lists '3P Integrations' (highlighted), 'Class Management', 'Activity Center', 'Class Rate Management', 'Course User Info', 'Day End Closing', 'Floor Plan', 'General Course Info.', 'Floor Plan Templates', 'I-Frames', 'Inventory Center', 'Manage Roles', 'Membership Settings', 'Payroll Center', and 'QuickBooksIntegration'. The main content area is titled 'Player's First Account Information' and contains a table with the following data:

Data Point	
Club Caddie Environment	cc17
Club Caddie Clubhouse ID	22985
Bushwood GC - Main 18	38504
DELTA 9	103416

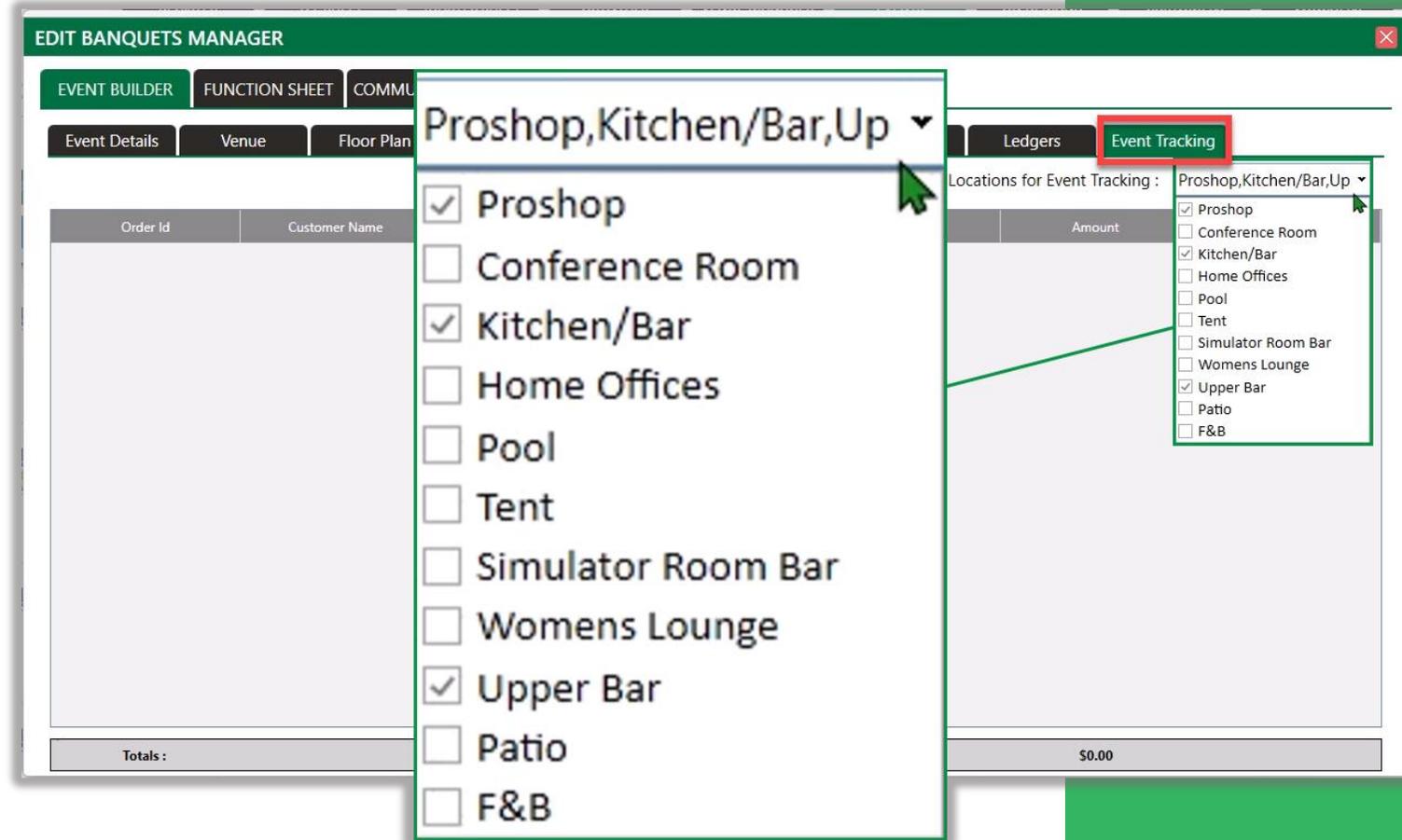
At the bottom of the interface, there's a footer with 'Powered by Club Caddie', 'Pro Shop 1', and 'Chat | Knowledge Base | v5.4.15.4@CC17 | 64 Bit'. A red box highlights the 'Players First' tab in the secondary navigation bar and a vertical toolbar on the right side of the table.

Navigate to: Settings > 3P Integrations > Last tab on the right > Players First. From there, you can copy the information into your Players First account.

EVENT TRACKING

Function: Ability to tie Sales that are processed with any Tender Type to an individual Event. This enables Operators to see how much Revenue was generated from a given Event, including Sales that are not incorporated into the Event Builder.

NOTE: This is an optional Setting that can be enabled on the individual Event level. Can also specify the Terminals that “Event Tracking” pertains to. When a Transaction is being tendered out, there is an option to select an event to tie that transaction to. Only events that are taking place on that day will be selectable for Event “Tracking”



EVENT TRACKING

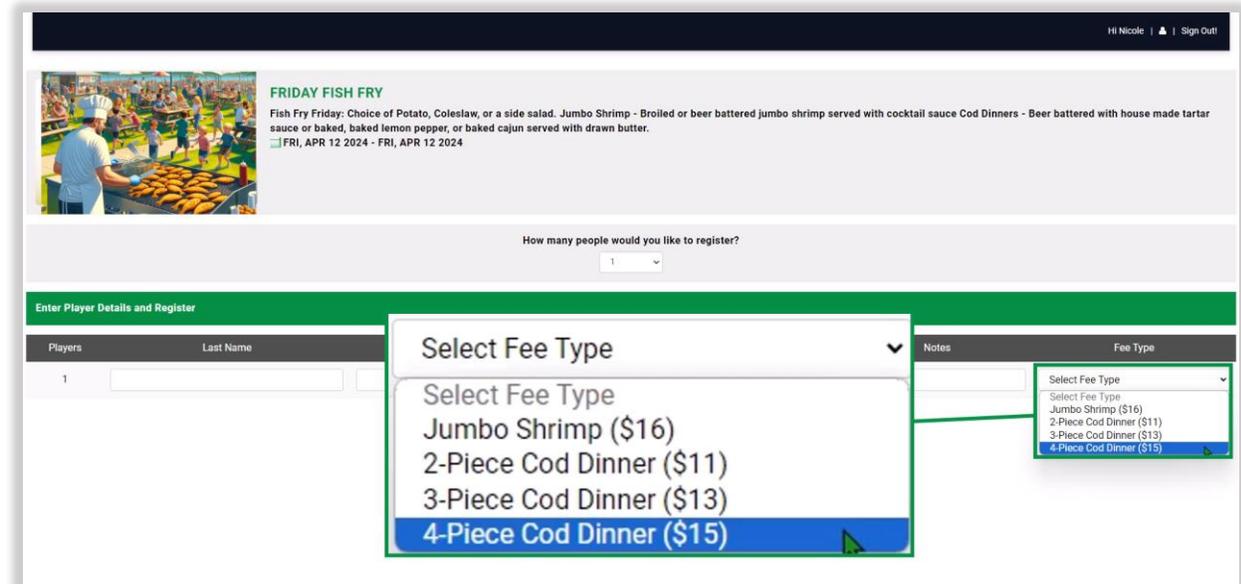
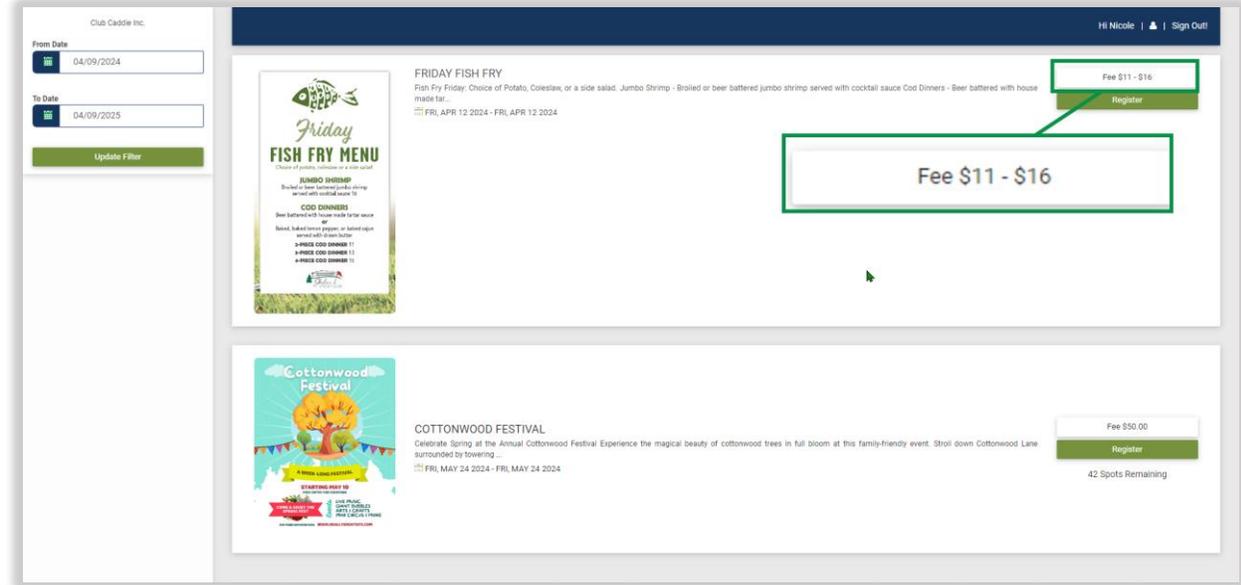
Function: A new report allows for the tracking of events by terminal, providing insights into sales generated from events outside the event.

The screenshot displays the software interface for Bushwood Golf Club. At the top, there is a navigation bar with a 'Switch Course' button and various status indicators: 0 Sessions, 2 Rounds, \$ 184.01, and the user name Nicole. Below this is a menu of icons for REGISTER, TEE SHEET, STARTER SHEET, ACTIVITIES, VENUE MANAGER, EVENTS, ON DEMAND, CUSTOMERS, VOUCHERS, SALES, and REPORTS. The left sidebar lists various reports, with 'Event Tracking Report' highlighted in green. The main content area shows the 'EVENT TRACKING' report for a 'Spring Party' event. The report includes a table with columns for Event Type, Name of Event, Orderid, Customer Name, Terminal Location Name, Date, Payment Type, and Amount. A red arrow points from the 'Event Tracking Report' menu item to the 'Terminal Location Name' column in the table.

Event Type	Name of Event	Orderid	Customer Name	Terminal Location Name	Date	Payment Type	Amount
Banquet	Spring Party						
Order		633192		Proshop	4/5/2024 12:53:36 PM	cash	2.65
Total Amount							2.65

ONLINE EVENT ENHANCEMENTS

Function: When multiple fee types are used, a price range will now be displayed. Additionally, fee type names will now be displayed from a dropdown upon registration.



Events

EVENT PAYMENT ENHANCEMENTS

Function: A new payment link option has been added for event payments. This additional link will not display any outstanding balance details.

For the Payment Link without the Event Balance details, Customers will now be able to make a Deposit against the Event even if there is nothing built out in the Event Menu/Add Ons/Golfers tabs of the Event Builder.

The screenshot shows the 'Event Payment' interface for 'EVENT TRACKING TEST OUTING' from Tuesday, Apr 09, 2024 to Tuesday, Apr 09, 2024. The 'Make Deposit' field is set to 0.00. The 'Enter Card Details' section includes fields for Card Number, Expiration Date, and CVV, with a checkbox for 'Debit Card'. The 'Billing Information' section includes fields for Name on card, Billing Address, and dropdowns for country and state, along with fields for Zipcode / Postal Code and 10 Digit Mobile. The 'Total for Payment' is \$0.00. There are checkboxes for 'Tokenize and save my card for future use' and 'By submitting your payment, you agree to Club Caddie Inc. Terms and Conditions.' A 'Complete Payment' button is at the bottom right.

The screenshot shows the 'EDIT BANQUETS MANAGER' interface with tabs for EVENT BUILDER, FUNCTION SHEET, COMMUNICATION, and ATTACHMENTS. Below these are sub-tabs for Event Details, Venue, Floor Plan, Menu, Add Ons, Instructions, Payment, Ledgers, and Event Tracking. A table titled 'BANQUET EVENT PAYMENT' is displayed:

Event Id	Amount	Created At	Updated At
4872	1,000.00	11/3/2023 11:36:24 AM	11/3/2023 11:36:24 AM
4872	3,285.50	11/3/2023 11:38:35 AM	11/3/2023 11:38:35 AM
4872	3,285.50	11/3/2023 11:43:34 AM	11/14/2023 12:52:16 PM

Below the table, a green box highlights the 'Payment Link Without Balance Details' button. At the bottom, there are fields for Total (4,285.50), Deposits (7,571.00), Applied (4,285.50), Liability (3,285.50), Outstanding (-3,285.50), and Closing Date (03 Nov 2023). A 'Make Deposit' button is highlighted with a green box, and a 'Payment Link Without Balance Details' button is also highlighted with a green box. The URL for this link is <https://apimanager-cc17.clubcaddie.com/eventpayment/4872?balanceType=provisional>.

Membership

POS MEMBERSHIP SALE - PRORATION

Function: Membership Classes will now be Prorated when they are assigned to a Member through the POS. The “Prorate on Sale” toggle does need to be enabled for the Proration to take effect.

Navigate to: Settings → Class Management → a new field for “Prorate on Sale”

The screenshot displays the Club Caddie POS interface for Bushwood Golf Club. The top navigation bar includes a date and time (Thursday, 11 Apr 2024, 01:19 PM), a 'Switch Course' button, and various status indicators (0 Sessions, 4 Rounds, \$ 331.63, Nicole). Below the navigation bar is a menu with icons for REGISTER, TEE SHEET, STARTER SHEET, ACTIVITIES, VENUE MANAGER, EVENTS, ON DEMAND, CUSTOMERS, VOUCHERS, SALES, and REPORTS. The main content area is titled 'Class Management' and contains a table of membership classes. A green box highlights the 'Prorate On Sale' column header, and a red box highlights the 'Prorate On Sale' column for the 'Junior Family (21-34)' class. A callout box with the text 'Prorate On Sale' points to the red box.

ID	Class Name	Description	Is Member	Due Type	Due Amount (\$)	Tax Group	Processing Fee	Enable Online Sale	Prorate On Sale	Eligible for Awards	Person/Club Display	Maximum Awards	Show in Dist E	Action
347	Family Monthly		Yes	Monthly	\$100.00	State	\$5.00	Yes	Yes	No	0	No	No	Action
212	Ford Motor Company	Employees	No						No	No	0	No	No	Action
289	Full	Full Golf Family	Yes	Monthly	\$500.00	Sales	\$0.00	Yes	Yes	No	0	No	No	Action
10383	Full Access Family 40+		Yes	Annually	\$3,150.00	Duluth	\$0.00	Yes	Yes	No	0	No	No	Action
247	Full Family (46-64)	Full Golf	Yes	Annually	\$4,900.00	Test	\$0.00	Yes	No	No	0	No	No	Action
320	GF - Monthly Full member	Full Member	Yes	Monthly	\$200.00	Sales	\$0.00	Yes	No	No	0	No	No	Action
338	Gold Member		Yes	Monthly	\$50.00	Sales	3.99%	No	No	No	0	No	No	Action
335	Golf + Cart Plan	Self + Golf Cart In	Yes	Annually	\$5,000.00	Sales	0.00%	Yes	No	No	0	No	No	Action
10535	Golf Member Ride	Test	Yes	Annually	\$0.00	No Sales Tax	\$0.00	No	No	No	0	No	No	Action
291	Guest	Guest	No						No	No	0	No	No	Action
137	Hole In One Club		Yes	Annually	\$40.00	Test	0.00%	Yes	No	No	0	No	No	Action
211	Holiday Inn	Hotel	No						No	No	0	No	No	Action
292	Initiation Fee \$1,000		Yes	Annually	\$1,000.00	Test	\$0.00	Yes	No	No	0	No	No	Action
249	Intermediate Family (35-39)	Intermediate Famil	Yes	Annually	\$4,400.00	Test	\$0.00	Yes	No	No	0	No	No	Action
20	Junior	Under 17 years of a	No						No	No	0	No	No	Action
250	Junior Family (21-34)	Junior Family	Yes	Annually	\$3,850.00	Test	\$0.00	Yes	No	No	0	No	No	Action

Membership

MEMBERSHIP PAYMENT IN THE REGISTER

Function: Will now populate with the member's full balance amount owned and can be viewed and can pay their full or partial balances. No longer have to navigate to the ledger to obtain that amount.

The screenshot shows the Bushwood Golf Club software interface. At the top, there's a header with the date (Tuesday, 09 Apr 2024), time (09:55 AM), and user information (Nicole). Below the header is a navigation bar with icons for REGISTER, TEE SHEET, STARTER SHEET, ACTIVITIES, VENUE MANAGER, EVENTS, ON DEMAND, CUSTOMERS, and VOUCHERS. The main area is divided into several sections:

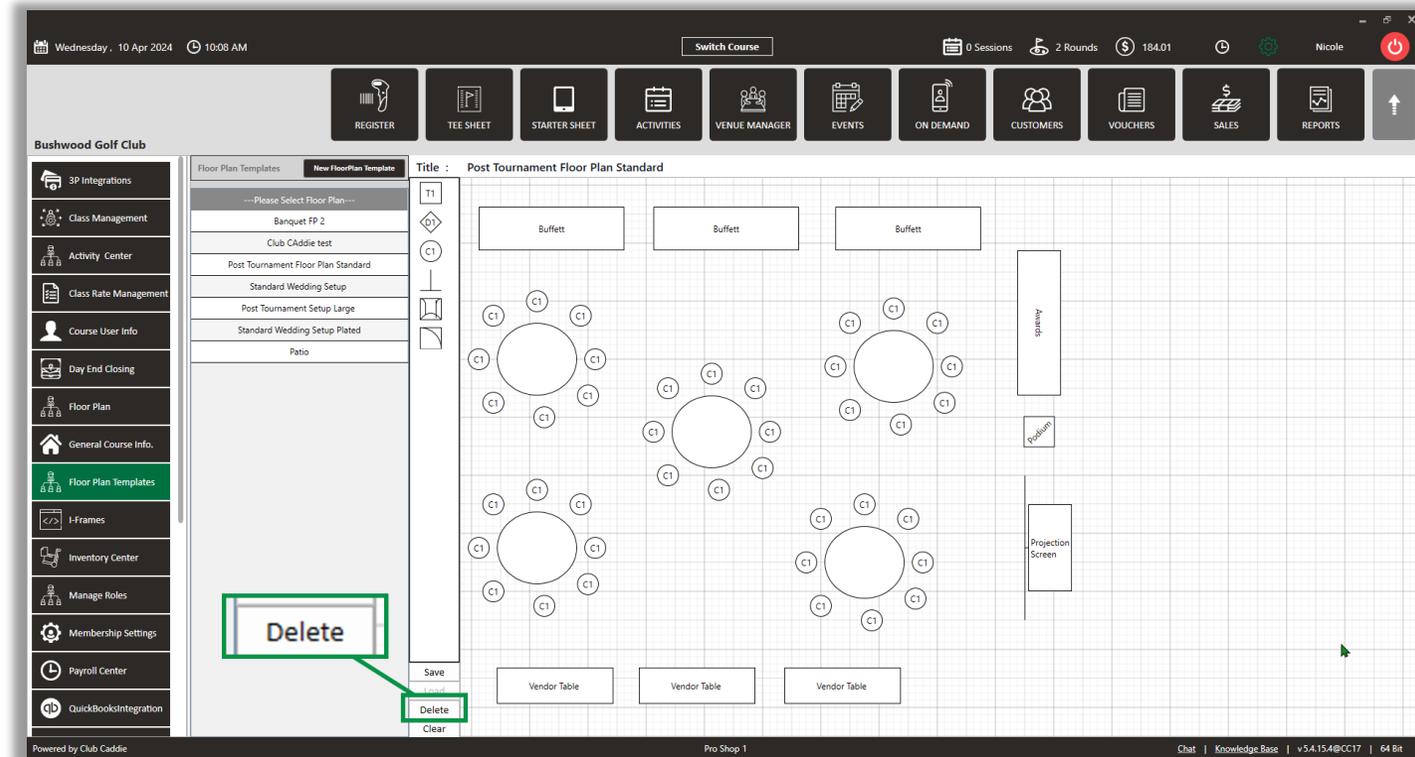
- GIFT VOUCHERS:** Includes buttons for Victory Golf - Gift Card, Food Minimum, Refund Vouchers, Cash Payout, Add Rack Rate, Tips Manager, All Tabs Pull Tabs, Open Tabs, Voucher Deposit, Customer Lookup, Reserved Tables, Tip Summary, Open other Employees Tabs, Transfer Tabs, and Shift Close Out.
- PUNCHCARD TYPES:** Includes a button for 20 Round League.
- PAYMENT:** A modal window showing the membership ID (2213) and a table of selected member names. The member balance is 33.22. There are fields for Amount and buttons for OK and CANCEL.
- Payment Summary:** A table showing the total items (0), subtotal (\$33.22), service charge (\$0.00), tax (\$0.00), and grand total (\$33.22). There are buttons for Save, Cancel, Receipt, Open, Split Pay, and Divide Pay.

At the bottom, there's a footer with "Powered by Club Caddie", "Pro Shop 1", and "v.5.4.15.4@CC17 | 64 Bit".

Food And Beverage/Register

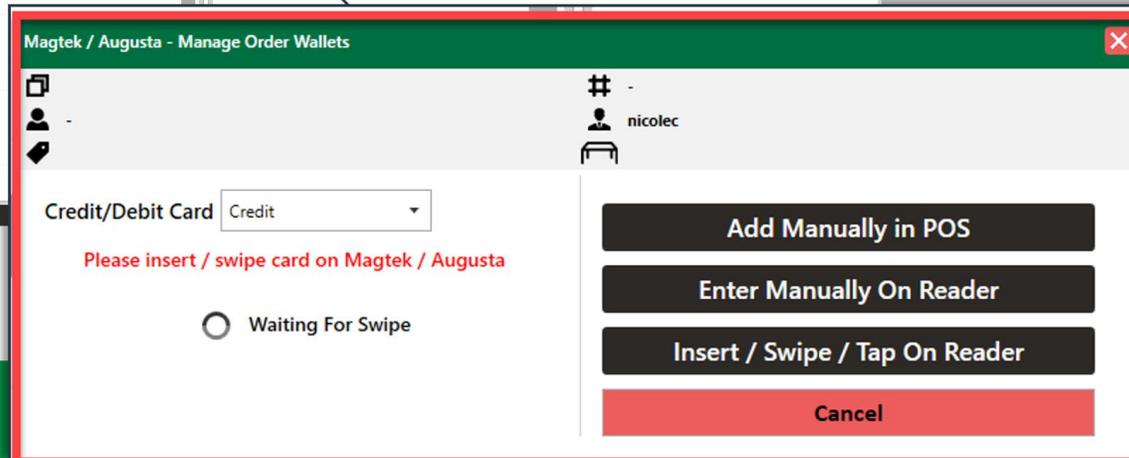
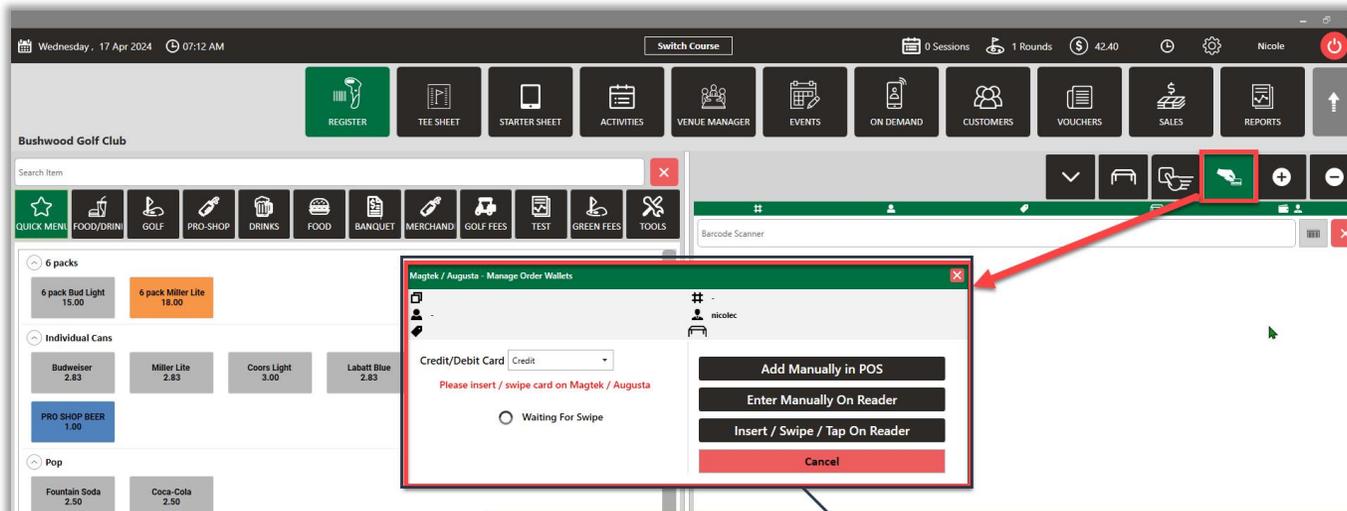
FLOOR PLAN MANAGEMENT

Function: You can now delete floor plans.
Quick tip, you can use CTL+C and CTL+V to copy and paste within the floorplan templates for faster creation.



START A TAB BY SAVING A CREDIT CARD WITH NEW DEVICES

Function: You can now start a tab utilizing your Clover or Lane devices.



REQUIRE THE NUMBER OF SEATS WHEN STARTING A TAB BY SELECTING A TABLE

Function: Once this settings is enable, when starting a tab by selecting a table, the system will require the user to enter the amount of seats to select that table. They will be prompted with an error notification if they fail to do so.

Navigate to: This is a terminal specific setting: Settings > Terminal Management > Find the terminal this will apply to > Click Edit > Toggle ON “Require Seat Count While Reserving Tables”

EDIT TERMINAL

Pro Shop 1

Show Notifications :

Requires Pin On Quick Tab :

Lock Screen :

Automatic Pinlock After Idle Seconds:

Automatic Logout After Idle Seconds:

Enable Signature-Tip On Screen:

Automatically Saved Register Tabs:

Reopen Tabs Behavior:

Requires Customer While Reserving Tables:

Require Seat Count While Reserving Tables:

SAVE

RECEIVE INVENTORY

Invoice Number 123456 Vendor Taylor Made PO Number *PO Number* Invoice Date 4/9/2024

Inventory Search *Name or PLU* ADD OR ADD ITEM

	Item	PLU	Received Qty	Current O/H	Total O/H	Received Unit Cost	Total Line Cost	Current Unit Cost	New Item Cost	Action
<input type="checkbox"/>	Taylormade Glove		6	3	9	8.00	\$48.00	\$5.50	\$7.17	✖
<input checked="" type="checkbox"/>	Taylormade Tp5 Sleeve		24	32	56	12.00	\$288.00	\$3.50	\$7.14	✖

Submit Cancel Print Label

Total Amount : \$336.00