



New Release/Enhancements

**5.4.14**

## Customer/Member Portal

# CUSTOMER PORTAL I-FRAME

**Function:** This gives regular Customers access to a dedicated portal where they can book/manage Tee Times, book/manage Activities, purchase Gift Cards, purchase Memberships, etc. On the Customer Portal, there is also an option to “Log in as a Member”, so there is no longer a need to have a separate portal for Customers and Members

**Navigate to:** I-Frame in Settings → I-Frames for “Customer Portal”

The screenshot shows the Bushwood Golf Club management interface. The top navigation bar includes a date and time (Thursday, 28 Mar 2024, 01:30 PM), a 'Switch Course' button, and various icons for REGISTER, TEE SHEET, STARTER SHEET, ACTIVITIES, VENUE MANAGER, EVENTS, ON DEMAND, CUSTOMERS, VOUCHERS, SALES, and REPORTS. The left sidebar contains a list of management options, with 'I-Frames' highlighted in green. The main content area displays an 'I-FRAME VIEW' table with columns for Name, Course Name, and URL. The table lists various portals, with three rows highlighted in red: 'Customer Portal - Member login', 'Customer Portal - Customer login', and 'Customer Portal - X-Golf login'.

Name	Course Name	URL
Tee Time	Bushwood GC - Main 18	<a href="https://apimanager-cc17.clubcaddie.com/webapi/view/tee/tee">https://apimanager-cc17.clubcaddie.com/webapi/view/tee/tee</a>
Tee Time	DELTA 9	<a href="https://apimanager-cc17.clubcaddie.com/webapi/view/tee/d9">https://apimanager-cc17.clubcaddie.com/webapi/view/tee/d9</a>
Event	-	<a href="https://apimanager-cc17.clubcaddie.com/events/view/eiadcab">https://apimanager-cc17.clubcaddie.com/events/view/eiadcab</a>
Membership	-	<a href="https://membership-cc17.clubcaddie.com/login?clubid=22985">https://membership-cc17.clubcaddie.com/login?clubid=22985</a>
Help	-	<a href="https://support.clubcaddie.com/portal/kb/clubcaddieguides">https://support.clubcaddie.com/portal/kb/clubcaddieguides</a>
Bulletin Board	-	<a href="https://apimanager-cc17.clubcaddie.com/posts/view/eiadcab">https://apimanager-cc17.clubcaddie.com/posts/view/eiadcab</a>
Voucher Lookup	-	<a href="https://apimanager-cc17.clubcaddie.com/vouchers/lookup/eiadcab">https://apimanager-cc17.clubcaddie.com/vouchers/lookup/eiadcab</a>
Voucher Sales	-	<a href="https://apimanager-cc17.clubcaddie.com/vouchers/sale/eiadcab">https://apimanager-cc17.clubcaddie.com/vouchers/sale/eiadcab</a>
Membership Sales	-	<a href="https://apimanager-cc17.clubcaddie.com/membership_sales/view/eiadcab">https://apimanager-cc17.clubcaddie.com/membership_sales/view/eiadcab</a>
Activities	-	<a href="https://apimanager-cc17.clubcaddie.com/activities/view/eiadcab">https://apimanager-cc17.clubcaddie.com/activities/view/eiadcab</a>
Punch Cards	-	<a href="https://apimanager-cc17.clubcaddie.com/punchcards/view/eiadcab">https://apimanager-cc17.clubcaddie.com/punchcards/view/eiadcab</a>
My Tee Times	-	<a href="https://apimanager-cc17.clubcaddie.com/myTeeTimes/view/eiadcab">https://apimanager-cc17.clubcaddie.com/myTeeTimes/view/eiadcab</a>
My Activities	-	<a href="https://apimanager-cc17.clubcaddie.com/myActivities/view/eiadcab">https://apimanager-cc17.clubcaddie.com/myActivities/view/eiadcab</a>
Customer Portal - Member login	-	<a href="https://customer-cc17.clubcaddie.com/login?clubid=22985">https://customer-cc17.clubcaddie.com/login?clubid=22985</a>
Customer Portal - Customer login	-	<a href="https://customer-cc17.clubcaddie.com/customer-login?clubid=22985">https://customer-cc17.clubcaddie.com/customer-login?clubid=22985</a>
Customer Portal - X-Golf login	-	<a href="https://customer-cc17.clubcaddie.com/xgolf-login?clubid=22985">https://customer-cc17.clubcaddie.com/xgolf-login?clubid=22985</a>

The screenshot shows the Customer Portal for Bryce Chapman. The header includes the club name 'BUSHWOOD GOLF CLUB' and the user's name 'Hi Bryce' with a 'Logout' button. The main content area displays a welcome message and a profile card for Bryce Chapman, including his email (nicole@clubcaddie.com) and phone number (8888888888). Below the profile card, there is a 'Total Purchased' of \$155.31 and 'Loyalty Points' of 153. The 'Recent Purchase' section shows a table of transactions.

Order ID	Order Date	Name	Member ID	Sub Total	Tax	Service Charge	Total	Payment Type
625628	10/12/23	Bryce Chapman		\$16.99	\$1.26	\$1.44	\$17.99	
625627	10/12/23	Bryce Chapman		\$100	\$0	\$0	\$100	cash
625658	10/12/23	Bryce Chapman		\$20	\$0	\$0	\$20	cash
625655	09/18/23	Bryce Chapman		\$0	\$0	\$0.43	\$0	
625604	09/18/23	Bryce Chapman		\$59	\$0.59	\$1.62	\$61.31	
625603	09/18/23	Bryce Chapman		\$59	\$0.59	\$1.62	\$61.31	cash
624610	08/14/23	Bryce Chapman		\$702.84	\$0	\$0	\$702.84	cash
624609	08/14/23	Bryce Chapman		\$200	\$0	\$0	\$200	cash
624608	08/14/23	Bryce Chapman		\$0	\$0	\$0	\$0	
624607	08/14/23	Bryce Chapman		\$2000	\$0	\$0	\$2000	cash

## Customer/Member Portal

# MCO CUSTOMER PORTAL

**Function:** Customers can now easily navigate other facilities within the MCO in the Customer Portal. There is now a dropdown in the top left corner of the Customer Portal where Customers/Members can select which course they want to select.

The screenshot displays the MCO Customer Portal interface. On the left, a vertical sidebar contains a dropdown menu for course selection, which is highlighted with a red box. The dropdown options are: BUSHWOOD GOLF CLUB (indicated by a green arrow), Municipal Template, Semi Private Template, Private Template, Tee Times Inventory, and Pollok Golf Club. Below the dropdown are several navigation buttons: Simulator, Lesson and Court Bookings; Upcoming Club Events; Purchase History; View Tee Times; Gift Cards/Credit Books; Voucher Sale; Profile Settings; Member Directory; My Activity Bookings; and My Punch Cards.

The main content area is titled "Book a Tee Time" and shows a grid of tee time slots for "Bushwood GC - M". The grid is organized into two rows of slots. Each slot includes a time, a price range, the number of holes, and the number of golfers. A "Book Now" button is present for each slot.

North	North	North
04:40 PM	04:50 PM	05:00 PM
\$0.00 - \$150.00	\$0.00 - \$150.00	\$0.00 - \$150.00
9 or 18 Holes	9 or 18 Holes	9 or 18 Holes
Golfers: 2 - 4	Golfers: 2 - 4	Golfers: 2 - 4
Book Now	Book Now	Book Now
North	North	North
05:40 PM	05:50 PM	06:00 PM
\$0.00 - \$150.00	\$0.00 - \$150.00	\$0.00 - \$150.00
9 or 18 Holes	9 or 18 Holes	9 or 18 Holes
Golfers: 2 - 4	Golfers: 2 - 4	Golfers: 2 - 4
Book Now	Book Now	Book Now

## Tee Sheet

# INDIVIDUAL LEAGUE CHECKIN USING LEAGUE DEPOSITS

**Function:** If there are League Deposits, rather than individual Player Deposits from the Roster, you can still check in individual Players for the League. You are able to either use the existing League Deposit or have the Player pay for themselves individually. This now combines taking a deposit and checking in a player in one step!

The screenshot displays a golf management software interface for Bushwood Golf Club. The main view is a tee sheet for Wednesday, Mar 27, 2024, showing a list of tee times from 9:50 AM to 11:20 AM. The 10:20 AM slot is highlighted in purple and labeled 'EVENT LEAGUE'. A modal window titled 'GOLF LEAGUE CHECKIN' is open, showing a list of golfers. The first golfer, 'Anonymous', is selected. A 'Golf League Checkin Options' dialog is also open, displaying the following information:

Event Golfer Name	: Anonymous
Total League Checkin Fee	: 38.31
Outstanding Event Deposit	: 0.00
Pay with Event Deposit	: <input type="button" value="Pay"/>

The modal window also includes a 'Checkin' button and a 'Quick Pay' button. The background interface shows a navigation bar with various icons like 'REGISTER', 'TEE SHEET', 'STARTER SHEET', 'ACTIVITIES', 'VENUE MANAGER', 'EVENTS', 'ON DEMAND', 'CUSTOMERS', 'VOUCHERS', 'SALES', and 'REPORTS'. The top right corner shows the user's name 'Nicole' and a power button icon.

## Tee Sheet

# REQUIRE CARD FOR RESERVATIONS ON CERTAIN DAYS OF THE WEEK

**Function:** For certain days of the week (e.g., Friday-Sunday or on holidays), a credit card can be held, or prepayment can be required. This requirement can be enabled in tee sheet settings.

**To set up:** Step 1: Tee sheet settings > Tee Sheet settings > require CC to hold the tee time reservation toggled on > Require CC to hold tee time reservations for specific days > can select what days to apply this

If you have a class that you would like to require a CC to hold a tee time (like a social membership). Settings > Class management > additional settings > require to hold tee time reservations for specific days = True > Require Credit card to hold specific days and check days to apply

The screenshot displays the Club Caddie software interface for configuring Tee Sheet Settings. The top navigation bar includes the date and time (Thursday, 28 Mar 2024, 09:02 PM) and a 'Switch Course' button. The main menu features various icons for REGISTER, TEE SHEET, STARTER SHEET, ACTIVITIES, VENUE MANAGER, EVENTS, ON DEMAND, and CUSTOMERS. The left sidebar lists navigation options such as Floor Plan Templates, General Course Info., I-Frames, Inventory Center, Manage Roles, Membership Settings, Mobile App, Payroll Center, Punchcard Type Center, QuickBooksIntegration, RACK Rate Manageme..., Register Settings, Tax Management, Tee Sheet Settings (highlighted in green), and Terminal Management. The main content area shows the 'Tee Sheet Settings' configuration page for a specific course and date (03/04). The 'Online Tee Time Settings' section includes fields for 'Percentage of Online Tee Times to be Pre-Paid for' (0%), 'Max Golfers Per Slot for Online Tee Times' (4), 'Minimum Group Size For Online Bookings' (1), 'Online Booking Window' (10), 'Online Booking Window Opening Time' (12:00 AM), and 'Max bookings per slot for online tee times' (1). The 'Require Credit Card to Hold Tee Time Reservations' toggle is checked, and the 'Require Credit Card to Hold Tee Time Reservations For Specific Days' dropdown is set to 'Sunday, Saturday'. A red box highlights these two settings, with a red arrow pointing to the 'Tee Sheet Settings' menu item in the left sidebar. The 'Add Billing Policy' section contains a text box with the message 'Please arrive to the course at least 15 minutes prior to your Tee Time in order to ensure that you are able to get Checked In and on the 1st Tee on time' and a 'Save' button. The 'Cart Agreement Receipt Input' section contains a text box with the message 'Cart Agreement text here.' and a 'Save' button. The bottom of the interface shows 'Powered by Club Caddie' and 'Pro Shop 1'.