

a Jones Software Company

New Release/Enhancements

5.4.7

#### EVENT DEPOSIT ONLINE PAYMENT

From the Event Builder --> Payment tab, there is now a unique Online Payment Link for every Banquet, Golf Outing and Activity Outing. This link is unique for each Event and allows Customers to make Deposits and Final Payments online.

ent Details	/enue Floor Plan	CATION ATTACHMENTS	auroant
	Penue Floor Plan	Menu Add Ons Instructions Pr BANQUET EVENT PAYMENT	ayment
Event Id	Amount	Created At	Updated At
4773	2,000.00	8/14/2023 10:10:36 AM	8/14/2023 10:10:36 AM
4773	-200.00	8/14/2023 10:15:10 AM	8/14/2023 10:15:10 AM
4773	7,002.78	8/14/2023 1:44:31 PM	8/14/2023 1:44:31 PM
I: 8,802.78 D		b.oo Make Deposit Final Payment	ding : 0.00 Closing Date : Close Event
			<b>≜</b> (ogin
Event Paym	THE CH/ Friday, Aug Total Amour	APMAN WEDDING 18, 2023 - Friday, kog 18, 2023 14: 58802.78 15: 59 CVV CVV CVV CVV CVV CVV CVV CV	

#### RECEIPT PRINTING OPTIONS

New settings in Terminal Management for more control the printing of customer and merchant receipt copies separately, saving on paper and printing costs for everything except credit/debit transactions.

From Settings --> Terminal Management --> Manage Location, there are now four new options for Receipt Printing:

- Merchant Receipt Print Behavior Options for "Print" and "Do Not Print"
- Merchant Receipt Type Options for "Full Receipt" and "Compact Receipt" - The "Compact Receipt" will not be itemized and will only show the Grand Total
- · Customer Receipt Print Behavior Options for "Print" and "Do Not Print"
- Customer Receipt Type Options for "Full Receipt" and "Compact Receipt" - The "Compact Receipt" will not be itemized and will only show the Grand Total

**NOTE:** The options for "Print" and "Do not Print" will be for all Payment Methods except Credit/Debit Cards. We are working on improving the overall workflow for Credit/Debit Transactions. This functionality will be released in the October release of Club Caddie

		Enter Locati	Enter Location Name		ADD LOCATION			
Location Name	Merchant Receipt Print Be		Customer Receipt Print Be		Tips Applicable On Order	Action		
	Do Not Print	Compact Receipt	Do Not Print	Compact Receipt		Tip Suggestion	Edit	
General Manger's Office					×	Tip Suggestion	Edit	Dele
Kitchen/Bar					~	Tip Suggestion	Edit	Dele
Home Offices						Tip Suggestion	Edit	Dele
Pool					~	Tip Suggestion	Edit	Dele
Tent						Tip Suggestion	Edit	Dele
Simulator Room Bar					Image: A start of the start	Tip Suggestion	Edit	Dele
empowerhr					×	Tip Suggestion	Edit	Dele
Upper Bar					×	Tip Suggestion	Edit	Dele
Patio					×	Tip Suggestion	Edit	Dele
Test F&B					×	Tip Suggestion	Edit	Dele



Video Example

Improved Clover Payment Processing Speed

Removed the "Welcome Screen" from the payment processing workflow, which will reduce the amount of time to process Clover Transactions by a second every time a Card Present Transaction is processed



# **REFUND ORDER ID TEXT**

Whenever a Transaction is Refunded in Club Caddie, there will now be text in the Notes section of the Receipt. On the Original Transaction Receipt, it will show the OrderID and Date of the Refund. The Refund Receipt will show the OrderID and Date of the original Transaction.

Sales> Action > Refund > Can go back to the original receipt and see the refund in the notes section. Original receipt with a note of refund date.

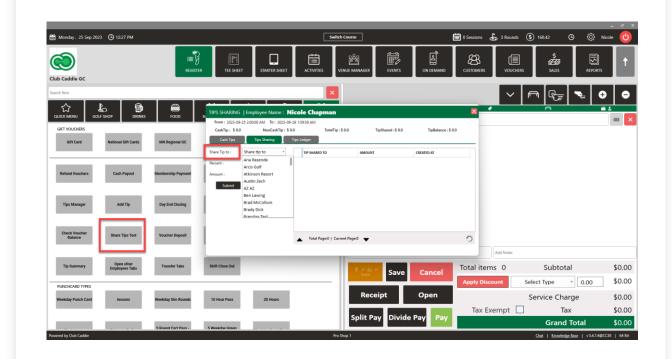
1 Bud Light	1 \$ 4.00	)
Total Items	1 Total	\$4.00
	Service	Charge \$.00
	Tax	\$.40
Tip : michaelcc		\$1.32
Grand Total		\$5.72
Payment Summary :		
Member Account Charge		\$4.40
Membership Id : 1378		
Member Account Charge		\$1.32
Membership Id : 1378		

*Refund receipt with a note of the original transaction date.* 

Cheddar		\$ 0.00
Sides		
Chips		\$ 0.00
Total Items	1 Total	\$-12.99
	Service Ch	arge \$.00
	Tax	\$-1.30
Grand Total Payment Summary :		\$-14.29
Cash		\$-14.29
Cash Received : \$-14.29 Cash Returned : \$0.00		
Notes : Original Order 1205811   Sep 25 202	23	

#### TIPS SHARING

Now only shows Active Users, and the User list is now alphabetized



### CENTRALIZED ROLE ACTIONS

Adds a dropdown menu in the "Manage Roles" section, centralizing action buttons like "Edit," "Delete," or "Assign" for a more streamlined interface.

Bushwood Golf Club	REGISTER TEE SHEET STARTER SHEET ACTIVITIES VENUE MANAGER EVENTS ON DEMAI			
	USER ROLES L Search Clear	Add Role		
Class Rate Management	USER ROLE ACTION			
Q Course User Info	> Super Admin	:		
	Accounting			
Day End Closing	test	Edit Permissions		
	TopGolf	1 Edit Name		
Floor Plan	NO F&B	Terminal Access		
<b>A</b>	Golf	Department Permissions		
General Course Info.	F&B	D Club Voucher Type		
<u> </u>		Clone		
Floor Plan Templates	ProShop	🖞 Management Company SubGro		
r	Bartender	💼 Delete Role		
	Toms Role	1		
Inventory Center	Tee Sheet Only	:		
	Langdon	:		
🛱 Manage Roles 🛛 🕊	Sun Comm Test	:		
	golfback	:		
Membership Settings	Padonia	:		
Payroll Center				
Powered by Club Caddie	Pro Shop 1 <u>Chat   Knowledge Base</u>   v	5.4.7.1@CC17   32 Bit   Support Edition		

STEPS: Settings> Manage Roles> Action

### TAX TYPE ACCOUNT SELECTION

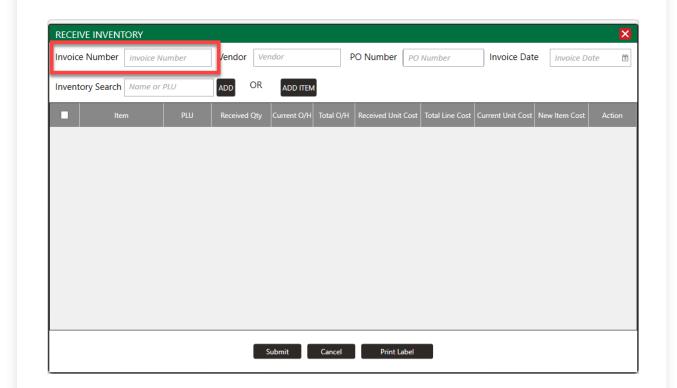
Allows for mapping different tax types to specific Chart of Accounts for better financial reporting.

Settings> Tax Management > Edit> Select drop down of **Chart Of Accounts** 

🕒 10:15 AM					Switch Course	
		register	TEE SHEET		Kanger Venue manager	
TAX MAN	NAGEMENT					
TAX LIS	т		ADD TAX	TYPE CREATE TAX G	ROUP	
Sa	les	-	6.000 % EDIT	Group Title		
No	o Tax	-	0.000 % EDIT			
- M	eal	-	4.000 % EDIT	Tax Group		
va	t	-	6.000 % EDIT			
Ne	ew Sales	-	6.000 % EDIT		PE	×
No	Sales Tax	-	0.000 % EDIT	Type of Tax		
🧹 jor	n tax	-	37.000 % EDIT			· 1
Sta	ate	-	6.870 % EDIT		2.500	_
		-	2.500 %	Tax %		
		-	1.500 % EDIT		Save	
			0.500 % EDIT			
			7.000 % EDIT	X		
			9.000 % EDIT			
			ADD TO G	ROUP		

#### RECEIVE INVENTORY

Enables manual editing of invoice numbers during inventory receiving to ensure alignment with external documentation.



#### PAYROLL CENTER

## Now only shows Active Users in alphabetical order

Sep 2023 🕒	02:35 PM				Switch Cou	irse	
5		REGISTER		STARTER SHEET		Manager event	
urse Info.	User Time Log Payroll Summary	Payroll Center	Payroll Summary				
	t] User	•	5/29/2023 14 9/25/	2023 14 🕻 🕻	Custom 🔻	Search Clear	
enter	Employee	All Users ditya Sarwante	Approved Status Count	Pending Status Count	Rejected Status Count	Total Approved Hours	(\$) C
		Ana Rezende	· 1	0	0	02:17:00	0.0
les		Arcis Golf tkinson Resort	Start Time	End Time			
		Austin Zech	8/22/2023 10:02:00 AM	8/22/2023 12:19:00 PM		02:17	
ip Settings	Nicole Cha	AZ AZ Ben Lawing	3	0	0	121:49:00	0.0
		rad McCollum	Start Time	End Time			
	T meLog E	Brady Dick	6/22/2023 12:00:00 PM	6/27/2023 12:40:00 PM		120:40	
ter		Brendan Test endan O'Brien	6/27/2023 12:40:00 PM	6/27/2023 1:49:00 PM		01:09	
	T meLog E Brook	fields Indoor Golf	6/27/2023 12:40:00 PM	6/27/2023 12:40:00 PM		00:00	
Type Center	Nathan M	Check In ourtney Jester	0	1	0	00:00:00	0.0
		Dan Taylor	Start Time	End Time			
Integration	Michael Ra	Dana Buckett	2	0	0	1028:45:00	0.0
			Start Time	End Time			
/lanageme	TimeLog Entries		7/6/2023 4:02:00 PM	8/18/2023 12:45:00 PM		1028:43	
tings	TimeLog Entries		8/18/2023 12:45:00 PM	8/18/2023 12:47:00 PM		00:02	
	Travis Young	Super Admin	0	1	0	00:00:00	0.0
ment			Start Time	End Time			
-11/	Austin Zech	Super Admin	3	0	0	555:52:00	0.0
ettings			Start Time	End Time			
anagement	TimeLog Entries		6/13/2023 11:35:00 AM	7/6/2023 12:13:00 PM		552:38	
	TimeLog Entries		8/15/2023 3:02:00 PM	8/15/2023 4:00:00 PM		00:58	

Pro Shop 1