



New Release/Enhancements

5.4.7

EVENT DEPOSIT ONLINE PAYMENT

From the Event Builder --> Payment tab, there is now a unique Online Payment Link for every Banquet, Golf Outing and Activity Outing. This link is unique for each Event and allows Customers to make Deposits and Final Payments online.

EDIT BANQUETS MANAGER

EVENT BUILDER | FUNCTION SHEET | COMMUNICATION | ATTACHMENTS

Event Details | Venue | Floor Plan | Menu | Add Ons | Instructions | **Payment**

BANQUET EVENT PAYMENT

Event Id	Amount	Created At	Updated At
4773	2,000.00	8/14/2023 10:10:36 AM	8/14/2023 10:10:36 AM
4773	-200.00	8/14/2023 10:15:10 AM	8/14/2023 10:15:10 AM
4773	7,002.78	8/14/2023 1:44:31 PM	8/14/2023 1:44:31 PM

Total: 8,802.78 Deposits: 8,802.78 Applied: 0.00 Liability: 8,802.78 Outstanding: 0.00 Closing Date:

0.00 Make Deposit Final Payment Close Event

Download Invoice Email Invoice <https://apimanager-cc17.dubcaddie.com/eventpayment/4773>

Event Payment

THE CHAPMAN WEDDING

Friday, Aug 18, 2023 - Friday, Aug 18, 2023

Total Amount: \$8802.78
Deposited Amount: \$8802.78
Balance Due: \$0

Enter Card Details:

Card Number:

Expiration Date: -

CVV:

Debit Card

Billing Information:

Name on card:

Billing Address:

Select country: Select state: Zipcode / Postal Code: 10 Digit Mobile:

Balance Due: \$0.00
Total for Payment: \$0

By submitting your payment, you agree to Club Caddie Inc. Terms and Conditions.

RECEIPT PRINTING OPTIONS

New settings in Terminal Management for more control the printing of customer and merchant receipt copies separately, saving on paper and printing costs for everything except credit/debit transactions.

From Settings --> Terminal Management --> Manage Location, there are now four new options for Receipt Printing:

- Merchant Receipt Print Behavior - Options for "Print" and "Do Not Print"
- Merchant Receipt Type - Options for "Full Receipt" and "Compact Receipt" - The "Compact Receipt" will not be itemized and will only show the Grand Total
- Customer Receipt Print Behavior - Options for "Print" and "Do Not Print"
- Customer Receipt Type - Options for "Full Receipt" and "Compact Receipt" - The "Compact Receipt" will not be itemized and will only show the Grand Total

NOTE: The options for "Print" and "Do not Print" will be for all Payment Methods except Credit/Debit Cards. We are working on improving the overall workflow for Credit/Debit Transactions. This functionality will be released in the October release of Club Caddie

Location Name	Merchant Receipt Print Behavior	Merchant Receipt Type	Customer Receipt Print Behavior	Customer Receipt Type	Tips Applicable On Order	Action
Proshop	Do Not Print	Compact Receipt	Do Not Print	Compact Receipt	<input checked="" type="checkbox"/>	Tip Suggestion Edit Delete
General Manger's Office					<input type="checkbox"/>	Tip Suggestion Edit Delete
Kitchen/Bar					<input checked="" type="checkbox"/>	Tip Suggestion Edit Delete
Home Offices					<input checked="" type="checkbox"/>	Tip Suggestion Edit Delete
Pool					<input checked="" type="checkbox"/>	Tip Suggestion Edit Delete
Tent					<input checked="" type="checkbox"/>	Tip Suggestion Edit Delete
Simulator Room Bar					<input checked="" type="checkbox"/>	Tip Suggestion Edit Delete
empowerhr					<input type="checkbox"/>	Tip Suggestion Edit Delete
Upper Bar					<input type="checkbox"/>	Tip Suggestion Edit Delete
Patio					<input type="checkbox"/>	Tip Suggestion Edit Delete
Test F&B					<input type="checkbox"/>	Tip Suggestion Edit Delete

Monday, 25 Sep 2023 08:52 AM Switch Course 0 Sessions 1 Rounds 77.34 [User Profile] [Logout]

REGISTER TEE SHEET STARTER SHEET ACTIVITIES VENUE MANAGER EVENTS ON DEMAND CUSTOMERS VOUCHERS SALES REPORTS

Bushwood Golf Club

General Course Info Floor Plan Templates Frames Inventory Center Manage Roles Membership Settings Payout Center Quads/Bookings Integration TRACK Rate Management Register Settings Tee Management Tee Sheet Settings Communication Center Venue Center Mobile App

Terminal Management

Proshop General Manger's Office Kitchen/Bar Home Offices Pool Tent Simulator Room Bar empowerhr Upper Bar Patio Test F&B

Proshop Add Terminal

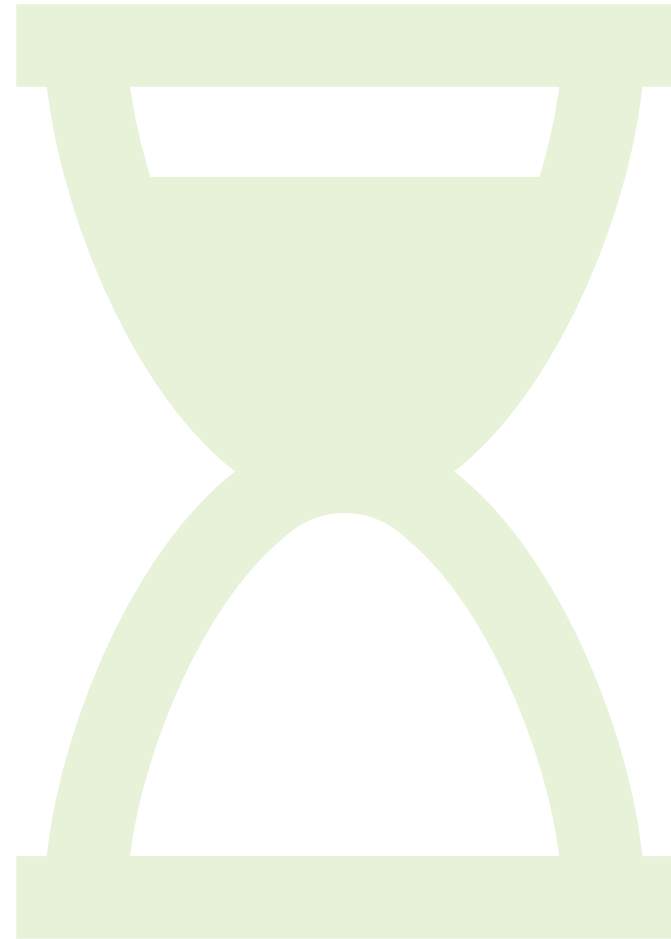
VIEW SUMMARY	EDIT	DELETE	VIEW SUMMARY	EDIT	DELETE	VIEW SUMMARY	EDIT	DELETE	VIEW SUMMARY	EDIT	DELETE			
Pro Shop 1			Beverage Cart			Proshop 2			CARD CONNECT TEST TERMINAL			Proshop -3		

Chat | Knowledge Base | +1-417-607-1177 | 32 88 | Support Edition

Video Example

Improved Clover Payment Processing Speed

Removed the "Welcome Screen" from the payment processing workflow, which will reduce the amount of time to process Clover Transactions by a second every time a Card Present Transaction is processed



REFUND ORDER ID TEXT

Whenever a Transaction is Refunded in Club Caddie, there will now be text in the Notes section of the Receipt. On the Original Transaction Receipt, it will show the OrderID and Date of the Refund. The Refund Receipt will show the OrderID and Date of the original Transaction.

Sales > Action > Refund > Can go back to the original receipt and see the refund in the notes section.

Original receipt with a note of refund date.

Receipt			
1	Bud Light	1	\$ 4.00
<hr/>			
Total Items		1 Total	\$4.00
		Service Charge	\$.00
		Tax	\$.40
Tip : michaelcc			\$1.32
Grand Total			\$5.72
<hr/>			
Payment Summary :			
Member Account Charge			\$4.40
Membership Id : 1378			
Member Account Charge			\$1.32
Membership Id : 1378			
Notes :			
Refunded In Order 1205799 Sep 25 2023			
<hr/>			
Void	Close	PDF	Print
Select Printer	Email		

Refund receipt with a note of the original transaction date.

Receipt			
	Cheddar		\$ 0.00
<hr/>			
<u>Sides</u>			
	Chips		\$ 0.00
<hr/>			
Total Items		1 Total	\$-12.99
		Service Charge	\$.00
		Tax	\$-1.30
Grand Total			\$-14.29
<hr/>			
Payment Summary :			
Cash			\$-14.29
Cash Received : \$-14.29			
Cash Returned : \$0.00			
Notes :			
Original Order 1205811 Sep 25 2023			
<hr/>			
Void	Close	PDF	Print
Select Printer	Email		

TIPS SHARING

Now only shows Active Users, and the User list is now alphabetized

Monday, 25 Sep 2023 12:27 PM

Club Caddie GC

REGISTER TEE SHEET STARTER SHEET ACTIVITIES VENUE MANAGER EVENTS ON DEMAND CUSTOMERS VOUCHERS SALES REPORTS

Search Item

QUICK MENU GOLF SHOP DRINKS FOOD

GIFT VOUCHERS: Gift Card, National Gift Cards, MN Regional GC

Refund Vouchers: Cash Payout, Membership Payment

Tips Manager: Add Tip, Day End Closing

Check Voucher Balance: **Share Tips Tool**, Voucher Deposit

Tip Summary: Open other Employees Tabs, Transfer Tabs, Shift Close Out

PUNCHCARD TYPES: Weekday Punch Card, lessons, Weekday Sim Rounds, 10 Hour Pass, 20 Hours

TIPS SHARING | Employee Name: Nicole Chapman

From: 2023-09-25 2:00:00 AM To: 2023-09-26 1:59:59 AM

Cash Tip: \$ 0.0 NonCashTip: \$ 0.0 TotalTip: \$ 0.0 TipShared: \$ 0.0 TipBalance: \$ 0.0

Share Tip to: [Dropdown]

Percent: [Input]

Amount: [Input]

Submit

TIP SHARED TO	AMOUNT	CREATED AT
---------------	--------	------------

Total Page: 0 | Current Page: 0

Save Cancel

Receipt Open

Split Pay Divide Pay Pay

Total items: 0 Subtotal: \$0.00

Apply Discount Select Type: 0.00 \$0.00

Service Charge: \$0.00

Tax Exempt Tax: \$0.00

Grand Total: \$0.00

Powered by Club Caddie Pro Shop 1 Chat | Knowledge Base | v54.74BCC3 | 64 Bit

CENTRALIZED ROLE ACTIONS

Adds a dropdown menu in the "Manage Roles" section, centralizing action buttons like "Edit," "Delete," or "Assign" for a more streamlined interface.

The screenshot displays the 'Manage Roles' section of the Bushwood Golf Club management system. The interface includes a top navigation bar with icons for REGISTER, TEE SHEET, STARTER SHEET, ACTIVITIES, VENUE MANAGER, EVENTS, ON DEMAND, and CUSTOMERS. A left sidebar contains various management options, with 'Manage Roles' highlighted in green. The main content area is titled 'USER ROLES' and features a search bar and an 'Add Role' button. A table lists user roles with columns for 'USER ROLE' and 'ACTION'. The 'F&B' role is selected, and a dropdown menu is open, showing actions such as 'Edit Permissions', 'Edit Name', 'Terminal Access', 'Department Permissions', 'Club Voucher Type', 'Clone', 'Management Company SubGroup', and 'Delete Role'. A red arrow points from the 'Manage Roles' sidebar item to the dropdown menu.

USER ROLE	ACTION
Super Admin	...
Accounting	...
test	...
TopGolf	...
NO F&B	...
Golf	...
F&B	...
ProShop	...
Bartender	...
Toms Role	...
Tee Sheet Only	...
Langdon	...
Sun Comm Test	...
golfbck	...
Padonia	...

STEPS: Settings> Manage Roles> Action

TAX TYPE ACCOUNT SELECTION

Allows for mapping different tax types to specific Chart of Accounts for better financial reporting.

Settings > Tax Management > Edit >
Select drop down of **Chart Of Accounts**

The screenshot displays the 'TAX MANAGEMENT' interface. On the left, a 'TAX LIST' table shows various tax types with their respective rates and 'EDIT' buttons. On the right, a 'CREATE TAX GROUP' form is visible. An 'EDIT TAX TYPE' dialog box is open, showing the 'Type of Tax' as 'MN Liquor' and the 'Tax %' as '2.500'. The 'Charts Of Accounts' dropdown menu is highlighted with a red box, and a red arrow points from it to the 'EDIT' button for the 2.500% tax type in the list.

TAX LIST	ADD TAX TYPE	CREATE TAX GROUP
<input checked="" type="checkbox"/> Sales - 6.000 %	EDIT X	Group Title
<input checked="" type="checkbox"/> No Tax - 0.000 %	EDIT X	
<input checked="" type="checkbox"/> Meal - 4.000 %	EDIT X	Tax Group
<input checked="" type="checkbox"/> vat - 6.000 %	EDIT X	
<input checked="" type="checkbox"/> New Sales - 6.000 %	EDIT	
<input checked="" type="checkbox"/> No Sales Tax - 0.000 %	EDIT	
<input checked="" type="checkbox"/> jon tax - 37.000 %	EDIT	
<input checked="" type="checkbox"/> State - 6.870 %	EDIT	
<input checked="" type="checkbox"/> [blurred] - 2.500 %	EDIT	
<input checked="" type="checkbox"/> [blurred] - 2.500 %	EDIT	
<input checked="" type="checkbox"/> [blurred] - 0.500 %	EDIT	
<input checked="" type="checkbox"/> [blurred] - 7.000 %	EDIT X	
<input checked="" type="checkbox"/> [blurred] - 9.000 %	EDIT X	

RECEIVE INVENTORY

Enables manual editing of invoice numbers during inventory receiving to ensure alignment with external documentation.

RECEIVE INVENTORY

Invoice Number Vendor PO Number Invoice Date

Inventory Search OR

	Item	PLU	Received Qty	Current O/H	Total O/H	Received Unit Cost	Total Line Cost	Current Unit Cost	New Item Cost	Action

PAYROLL CENTER

Now only shows Active Users in alphabetical order

Sep 2023 02:35 PM Switch Course

REGISTER TEE SHEET STARTER SHEET ACTIVITIES VENUE MANAGER EVENTS

User Time Log Payroll Center Payroll Summary

Payroll Summary

User: 5/29/2023 9/25/2023 Custom Search Clear

Employee	Approved Status Count	Pending Status Count	Rejected Status Count	Total Approved Hours	(\$ Cash T
AZ AZ	1	0	0	02:17:00	0.0
Start Time	End Time				
8/22/2023 10:02:00 AM	8/22/2023 12:19:00 PM			02:17	
Nicole Cha	3	0	0	121:49:00	0.0
Start Time	End Time				
6/22/2023 12:00:00 PM	6/27/2023 12:40:00 PM			120:40	
6/27/2023 12:40:00 PM	6/27/2023 1:49:00 PM			01:09	
6/27/2023 12:40:00 PM	6/27/2023 12:40:00 PM			00:00	
Nathan M	0	1	0	00:00:00	0.0
Start Time	End Time				
Michael R	2	0	0	1028:45:00	0.0
Start Time	End Time				
7/6/2023 4:02:00 PM	8/18/2023 12:45:00 PM			1028:43	
8/18/2023 12:45:00 PM	8/18/2023 12:47:00 PM			00:02	
Travis Young Super Admin	0	1	0	00:00:00	0.0
Start Time	End Time				
Austin Zech Super Admin	3	0	0	555:52:00	0.0
Start Time	End Time				
6/13/2023 11:35:00 AM	7/6/2023 12:13:00 PM			552:38	
8/15/2023 3:02:00 PM	8/15/2023 4:00:00 PM			00:58	

Pro Shop 1

Internal Only

1. Manual Payment Authorization: Enables backend manual confirmation for transactions that have successfully passed through the payment gateway but have not been updated in Club Caddie. So if a Transaction is marked as “Pending” in Club Caddie, but it actually went through on the Payment Gateway, there will be an option in the Sales Module (in the Support Edition of Club Caddie) to “Mark this Transaction as Success”
2. Origin Club Tracking: Adds a dedicated field to capture the originating club of each member for internal analytics and cross-promotion opportunities.
3. Customizable Receipts: Introduces two versions (V1 & V2) of receipt customization, allowing for more control over layout and information display. (V2 is for internal use only)
 1. In V1 can control Customer and Merchant copies. Can also specify on the Terminal level if you want to Print the full, itemized Receipt or a “compact” Receipt, which will not be itemized and will only show the Subtotal, Tax, Tip, Grand Total
4. Alphabetical Report & Settings: Automatically arranges all internal reports and settings in alphabetical order for easier navigation and access.